Cindy Pigeau

Subject:

FW: Council Agenda

From: LAURIE BOILEAU [mailto:laurieboileau@rogers.com] Sent: Wednesday, January 5, 2022 10:29 AM Subject: Council Agenda

Good Morning Cindy

Could you please place me on the agenda for the next council meeting. Thank you

Mayor Pennell and Councilors

I would like to provide some clarity to the statements made by Mr. Grant concerning Stewarts Rd in his statements to Council in December 14th and September 14th's council meetings.

As the only other residents on Stewarts Rd. we did not give permission to Mr. Grant to represent or speak for us concerning Stewarts Rd. While the Grants have continuously manipulated the facts to have us on board with them, we have absolutely <u>NO</u> association with the Grant family nor do we share in any of their demands.

We have not now, or ever, added gravel, box scraped, removed ice and snow from a ditch to prevent flooding or shared the work for this road with the Grants. His statements, comments and requests to both council and the public do not involve us. The Grants have lived on Stewart's road full time since 2012. My family has owned property on Stewarts since 1885.

The municipality has designated Stewarts as a seasonal road. We have a road agreement with the municipality. As stated in this agreement Stewart's Road is used as a driveway to access our property.

We have multiple social media groups for Calvin. Most are groups where residents can post pertinent information such as school bus cancellation, road conditions and ask township related questions. Unfortunately, one has been turned into a toxic sideshow spreading half-truths, misleading information, about this and other issues in order to further an agenda by its most vocal users. Any disagreement with this agenda has resulted in insults, or removal of the comment. When this did not work direct harassment and intimidation were employed to the point that the OPP and Victim Services became involved and have been for some time.

THIS IS A FACT and is well known throughout the district.

OPP and Victim Services cost money. Township dollars. Unfortunately, the harassment, intimidation, and disgusting treatment that we, our friends, Council and Municipal Staff have received by some taxpayers have cost the township plenty.

There is no room for bullies in Calvin.

Like previously stated, we have entered into a road agreement. All road agreements are legal documents and are non-negotiable.

Thank you, Laurie Boileau

RECEIVED To My Calver Representatives; Out too many times. Thank you fer your consideration will this matter On two seperate occasions I have seen a vehicle cross over the junction of Hwy. 630 + Peddlers dr. The bus was stopped with Judy Sparks lights plashing. Thankfully my grandson had not yet exited the bus. These wehicles paused then proceeded across 630 huy. I wait at the fire half in the lus each day to Ening my prand son here I have spoken with police and was assured that this is In conclusion I would like to see some kind gwarning sign. The bus is only stepped for a shot time, surely these people can wait If it were to happen once ito

Dec 14 (al

RECEIVED

Mayor Ian Pennell + Councillors:

DEC 2 0 2021

Being this is an organized township with by-laws (such as by-law 2007-013 Excerpt 7 pertaining to dogs at large) - APPARENTLY this does not apply to the owner (Ros Anne Van Schie) at 1655 Peddlers Dr. 111

We (Bob + Rose Dorval) have been in this community since 2006 and been fighting a losing battle with her dogs constantly in our yard, urinating, defeading running after wild life and noise violation of over 20 dogs. This is NOT RIGHT!!! We have several pros + videos of all this over the years. Plus recorded calls with the O.P.P. and as well with Jake Groves (dog-catcher).

The O.P.P. told us that we are in our full rights to kill the dogs when they are on our property. Why should the dogs be painshed and not the OWNER RosAnne Van Schie J? She has been fined Several times and this matter still has not been resolved to date.

Measz lets all work together ingetting this resolved (ie: - Dag-Catcher provided with a live trap).

Our Phone # 705-744-6434 Bob + Bose Dorval 1682 Peddlers Dr Mattaw, Ont. POH INO

Boremarie Dorval Bolo Dorval

Dog Information Bulletin

By-Law 2007-013 Excerpt 7. DOGS RUNNING AT LARGE The owner shall keep his/her dog under restraint at all times and shall not permit such dog to be off the premise or property unless under the control of a competent person, at heel beside a competent person and obedient to that person's command or leashed at all times. No dog shall be permitted to run at large within the Municipality of Calvin at any time. No person who owns a dog shall allow such dog to trespass on municipal or private property.



MUNICIPALITY OF CALVIN

1355 PEDDLERS DRIVE, MATTAWA ON, POH 1V0 Tel: (705) 744-2700 • Fax: (705) 744-0309 building@calvintownhsip.ca • www.calvintownship.ca

January 05, 2022

To Council

The Ontario Building Code has a list of requirements that need to be met before residential occupancy can be granted. They include things like required exits, guards and railings, working smoke alarms, water supply, sewage disposal, lighting and HVAC system complete.

There is no mention of a maintained road access being a requirement for occupancy.

SHANE CONRAD

CHIEF BUILDING OFFICIAL

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- **r**₅ (e) all required *exits* are completed, including all *fire separations*, doors, door hardware, self-closing devices, *guards* and handrails, from the uppermost floor to be occupied down to *grade* level and below if an *exit* connects with lower *storeys*,
 - (f) all shafts including *closures* are completed to the floor-ceiling assembly above the *storey* to be occupied and have a temporary *fire separation* at such assembly,
- **r**₅ (g) measures have been taken to prevent access to parts of the *building* and site that are incomplete or still under construction,
- **r**₅ (h) floors, halls, lobbies and required *means of egress* are free of loose materials and other hazards,
 - (i) if service rooms should be in operation, required fire separations and closures are completed,
 - (j) all *building drains, building sewers, water systems, drainage systems* and *venting systems* are complete and tested as operational for the *storeys* to be occupied,
 - (k) required lighting, heating and electrical supply are provided for the suites, rooms and common areas to be occupied,
 - (l) required lighting in corridors, stairways and *exits* is completed and operational up to and including all *storeys* to be occupied,
 - (m) required standpipe, sprinkler and fire alarm systems are complete and operational up to and including all *storeys* to be occupied, together with required pumper connections for such standpipes and sprinklers,
 - (n) required fire extinguishers have been installed on all storeys to be occupied,
 - (o) main garbage rooms, chutes and ancillary services are completed to all storeys to be occupied,
 - (p) required firefighting access routes have been provided and are accessible, and
 - (q) the sewage system has been completed and is operational.

(4) Where a *registered code agency* has been appointed to perform the functions described in clause 4.1(4)(b) or (c) of the Act in respect of the *construction* of the *building*, the *chief building official* or a person designated by the *chief building official* shall issue the permit referred to in Sentence (3) after receipt of a *certificate for the occupancy of a building not fully completed* issued by the *registered code agency* in respect of the *building*.

1.3.3.2. Conditions for Residential Occupancy

(1) A person may occupy or permit to be occupied a *building* intended for *residential occupancy* that has not been fully completed at the date of occupation provided that,

(a) the building,

- (i) is of three or fewer storeys in building height and has a building area not exceeding 600 m²,
- (ii) has not more than 1 dwelling unit above another dwelling unit,
- (iii) has not more than 2 dwelling units sharing a common means of egress,
- (iv) has no accommodation for tourists, and
- (v) is not used for a *retirement home*.
- (b) the following *building* components and systems are complete, operational and inspected:
 - (i) required exits, handrails and guards, fire alarm and detection systems, and fire separations,
 - (ii) required exhaust fume barriers and self-closing devices on doors between an attached or built-in garage and a *dwelling unit*,
 - (iii) water supply, sewage disposal, lighting and heating systems, and
 - (iv) protection of foamed plastics required by Article 9.10.17.10. of Division B,
- (c) the following *building* components and systems are complete, operational, inspected and tested:
 - (i) water systems,
 - (ii) building drains and building sewers, and
 - (iii) drainage systems and venting systems, and
- (d) where applicable, the *building* conforms to Article 9.1.1.7. of Division B.
- \mathbf{r}_5 (2) Sentence (1) does not apply in respect of the occupancy of a *building* to which Article 1.3.3.4. or 1.3.3.5. applies.

1.3.3.3. Notification

(1) Where a person has occupied or permitted the occupancy of a *building* under Article 1.3.3.1. or 1.3.3.2., such person shall notify the *chief building official* forthwith upon completion of the *building*.

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Effective Date: July 1, 2017

From:	Permissions Modernization (MECP)
To:	Therrien, Dean (MECP)
Subject:	Environmental Registry of Ontario - Proposal Posting - Streamlining Environmental Permissions for
	Microbreweries and Nanobreweries Through Self-Registration and Exemptions (Municipalities A-L)
Date:	Wednesday, December 15, 2021 12:56:28 PM

Good afternoon:

The Ministry of the Environment, Conservation and Parks (ministry) has posted a proposal notice on the Environmental Registry of Ontario (ERO) to streamline environmental permissions for microbreweries and nanobreweries through self-registration, exemptions and the removal of unnecessary technical reporting requirements. Microbreweries would continue to be required to follow standard operational requirements that help prevent potential impacts of air emissions, odour, noise and dust on the surrounding community. These changes would reduce burden and cost for small-scale breweries, maintain the protection of the environment and human health, and encourage expansion and growth in the sector.

The proposal notice is now available for public comment until January 29, 2022.

Our proposed changes and their benefits

The Ontario government is focused on supporting the growth of new and existing small businesses. Microbreweries and nanobreweries are small businesses that provide economic opportunities for entrepreneurs, local employment and the tourism and hospitality industry.

All breweries currently require an environmental permission through self-registration on the <u>Air Emissions - Environmental Activities and Sector Registry</u> (A/E EASR). Selfregistration under the A/E EASR requires a licensed engineering practitioner to sign and seal an Emission Summary and Dispersion Modelling report (i.e., an air emissions report), and complete noise, odour, and fugitive dust reports prior to registration.

The ministry completed a technical assessment of the daily and annual beer production from small-scale breweries. The ministry found that microbreweries and nanobreweries, using standard processes and operating within daily and annual production limits, are expected to comply with ministry air emission limits. The technical assessment also found that potential nuisance odour and noise from these facilities can be mitigated by common operational practices and equipment. Therefore, the ministry is proposing to remove the regulatory requirement for microbreweries and nanobreweries to complete unnecessary facility specific air emissions, odour, noise and dust reports.

The ministry is proposing to facilitate the removal of unnecessary technical reporting requirements by implementing an Environmental Activities and Sector Registry (EASR) regulation specific to microbreweries. The EASR would require microbreweries to self-register and follow standard operational requirements that

would mitigate potential impacts on the surrounding community from air emissions and nuisance odour, noise and dust.

The ministry is also proposing to exempt nanobreweries from self-registration requirements as the level of beer production is low and expected to comply with ministry emission limits. A Best Management Practices (BMP) document is included in the proposal to support nanobreweries in making decisions on operational practices and equipment that will reduce or prevent potential nuisance odour and noise impacts on the surrounding community. The BMP is available to review along with the proposal on the ERO.

You can submit comments online through the <u>ERO proposal posting</u> or by submitting comments to Dean Therrien, Senior Program Advisor, Programs and Policy Development Unit, Client Services and Permissions Branch at <u>dean.therrien@ontario.ca</u> by January 29, 2022. The feedback that we receive during this consultation period will help inform the final regulatory amendments. The ministry will provide details soon on an upcoming webinar to support the proposal.

We look forward to your participation and in receiving feedback from you and your staff on this ministry initiative.

Thank you, Heather Malcolmson Director, Client Services and Permissions Branch



2022 Municipal Funding

Calculation of 2022 Steward Cash Obligation						
Steward Municipal Obligation	\$171,983,609					
CNA/OCNA InKind Deduction Balance	(\$2,840,378)					
2022 Steward Cash Obligation	\$169,143,232					
2022 Municipal Payout Breakdown						
2022 Municipal Payout	\$168,697,831					
Amortization Adjustment Payout	\$445,401					
2022 Steward Cash Obligation	\$169,143,232					

Program	2020 Marketed Tonnes	Final Payment	Jun. 2022 Payment	Sept. 2022 Payment	Dec. 2022 Payment	Mar. 2022 Payment
HUDSON, TOWNSHIP OF	17 T	\$6,695	\$1,674	\$1,674	\$1,674	\$1,674
NEEBING, MUNICIPALITY OF	75 T	\$19,144	\$4,786	\$4,786	\$4,786	\$4,786
CALVIN, MUNICIPALITY OF	13 T	\$11,443	\$2,861	\$2,861	\$2,861	\$2,861
PERRY, TOWNSHIP OF	180 T	\$107,460	\$26,865	\$26,865	\$26,865	\$26 <i>,</i> 865
Matachewan First Nations	15 T	\$11,611	\$2,903	\$2,903	\$2,903	\$2,903
Temagami First Nation	11 T	\$8,340	\$2,085	\$2,085	\$2,085	\$2,085
Dokis First Nation	10 T	\$4,299	\$1,075	\$1,075	\$1,075	\$1,075
ASSIGINACK, TOWNSHIP OF	70 T	\$26,216	\$6,554	\$6,554	\$6,554	\$6,554
BILLINGS, TOWNSHIP OF	53 T	\$53,616	\$13,404	\$13,404	\$13,404	\$13,404
CONMEE, TOWNSHIP OF	39 T	\$6,388	\$1,597	\$1,597	\$1,597	\$1,597
EMO, TOWNSHIP OF	11 T	\$4,839	\$1,210	\$1,210	\$1,210	\$1,210
FRENCH RIVER, MUNICIPALITY OF	171 T	\$86,251	\$21,563	\$21,563	\$21,563	\$21,563
HARLEY, TOWNSHP OF	12 T	\$4,443	\$1,111	\$1,111	\$1,111	\$1,111
HEARST, TOWN OF	179 T	\$104,813	\$26,203	\$26,203	\$26,203	\$26,203

From: To: Subject:	do-not-reply <u>Cindy Pigeau</u> Reminder: Registrar Extension of Patio Policy for Licensed Premises until January 1, 2023 / Rappel : prolongation d
Date:	Thursday, December 23, 2021 11:13:10 AM

	Alcohol and Gaming Commission of Ontario
2	90 Sheppard Avenue East Suite 200
	Toronto ON M2N 0A4

December 23, 2021 (La version française suit la version anglaise)

Reminder: Registrar Extension of Patio Policy for Licensed Premises until January 1, 2023

As previously announced via the November 29, 2021 Information Bulletin: Liquor Licence & Control Act, 2019 Framework Now in Effect, the Alcohol and Gaming Commission of Ontario (AGCO) has extended the patio policy, which allows for the temporary physical extension of liquor licensed premises until January 1, 2023. The policy was previously set to expire January 1, 2022.

Under the patio policy, all eligible liquor sales licensees and holders of a By-the-Glass endorsement may add or temporarily extend their licensed premises without having to apply to the AGCO, provided that they meet certain criteria. One of the criteria is that the municipality in which the premises is located has indicated it does not object to an extension.

This patio policy extension will continue to provide flexibility and support to businesses impacted by the COVID-19 pandemic.

For the full Registrar's patio policy, see Annex B of the Information Bulletin.

The AGCO does not require a specific format for municipal non-objection. There is no specific document that municipalities are required to use to confirm they do not object to a patio extension.

Municipalities have flexibility to determine how best to support patio extensions. This might be by blanket resolution, by application process, by letter from the City Manager, or any other suitable format. Municipalities are not required to send their non-objection to the AGCO. Licensees are required to produce documentation demonstrating municipal approval, if requested by the AGCO.

Please consider sending this email to your colleagues.

For More Information

Municipalities may email municipal@agco.ca with additional questions.

Contact AGCO Customer Service anytime via the iAGCO online portal or Monday to Friday from 8:30 a.m. to 5 p.m. at 416-326-8700 or toll-free in Ontario at 1-800-522-2876.

|--|

23 decembre 2021

Rappel : prolongation de la politique du registraire sur les terrasses pour les locaux sous permis jusqu'au 1^{er} janvier 2023

Comme annoncé précédemment le 29 novembre dans le Bulletin d'information : Le cadre de la Loi de 2019 sur les permis d'alcool et la réglementation des alcools est maintenant en vigueur, la Commission des alcools et des jeux de l'Ontario (CAJO) a prolongé la politique des terrasses, qui permet l'agrandissement physique temporaire alcool sous licence des locaux jusqu'au 1^{er} janvier 2023. La politique devant auparavant expirer le 1^{er} janvier 2022.

En vertu de la politique sur les terrasses, tous les titulaires de permis de vente d'alcool admissibles et les titulaires d'un avenant de vente au verre peuvent ajouter ou agrandir temporairement leurs locaux autorisés sans avoir à présenter une demande à la CAJO, à condition qu'ils répondent à certains critères. L'un de ces critères est que la municipalité dans laquelle les locaux sont situés ait indiqué qu'elle ne s'oppose pas à un agrandissement.

Cette prolongation de la politique sur les terrasses continuera à fournir une souplesse et un soutien aux entreprises touchées par la pandémie de COVID-19.

Pour la politique complète sur les terrasses du registrateur, consultez l'annexe B du bulletin d'information.

La CAJO n'exige pas un format spécifique pour la non-objection des municipalités. Il

n'existe pas de document spécifique que les municipalités sont tenues d'utiliser pour confirmer qu'elles ne s'opposent pas à une extension d'une terrasse.

Les municipalités ont toute latitude pour déterminer la meilleure façon de soutenir l'agrandissement des terrasses. Il peut s'agir d'une résolution générale, d'un processus de demande, d'une lettre du directeur municipal ou de tout autre moyen approprié. Les municipalités ne sont pas tenues d'envoyer leur non-objection à la CAJO. Les titulaires de permis sont tenus de produire des documents prouvant l'approbation de la municipalité, si la CAJO le demande.

Veuillez envisager d'envoyer ce courriel à vos collègues.

Pour plus d'informations

Les municipalités peuvent envoyer un courriel à municipal@agco.ca pour toute question supplémentaire.

Contactez le service à la clientèle de la CAJO à tout moment par le **portail en ligne iCAJO** ou du lundi au vendredi de 8 h 30 à 17 h, au 416-326-8700 ou au numéro sans frais en Ontario 1-800-522-2876.





December 15, 2021

The Honorable Doug Ford Premier of Ontario Premier's Office Room 281, Legislative Building Queen's Park Toronto, ON M7A 1A1

Dear Premier Ford:

RE: Province-Wide Assessment Update

The Council of the Corporation of Tay Valley Township at its Council meeting on December 14th, 2021 adopted the following resolution:

RESOLUTION #C-2021-12-20

"WHEREAS, the government of Ontario recently announced the continued postponement of the province-wide assessment update for the 2022 and 2023 taxation years;

AND WHEREAS, this means that property values will continue to be based on the January 1, 2016 valuation date until at least 2024;

AND WHEREAS, the Municipality of Tay Valley Township is aware of the important increase in property values throughout the province and within its own jurisdiction;

AND WHEREAS, the continued postponement of property valuation translates into a significant loss of taxation revenue for Municipalities;

NOW THEREFORE BE IT RESOLVED THAT, the Council of Tay Valley Township urges the government of Ontario to reconsider its decision and to direct MPAC to proceed with a province-wide assessment update in order for Ontario Municipalities to be able to collect property taxes based upon actual property values;



AND BE IT FURTHER RESOLVED THAT, a copy of this resolution be forwarded to the Premier of Ontario, Scott Reid, MP, Randy Hillier, MPP, MPAC, AMO and to all Ontario municipalities."

If you require any further information, please do not hesitate to contact the undersigned at (613) 267-5353 ext. 130 or <u>clerk@tayvalleytwp.ca</u>.

Sincerely,

amanda Mabo

Amanda Mabo, Acting CAO/Clerk

cc: Scott Reid, MP, Lanark – Frontenac – Kingston Randy Hillier, MPP, Lanark – Frontenac - Kingston Municipal Property Assessment Corporation (MPAC) Association of Municipalities of Ontario (AMO) All Ontario Municipalities



December 20, 2021

Honourable Doug Ford Premier of Ontario Legislative Building, Queen's Park Toronto ON M7A 1A1

Dear Premier:

Re: Daylight Savings Time

Please be advised that the Council of the Corporation of the Township of South Frontenac passed the following resolution at their regular meeting held November 16, 2021.

Moved by Mayor Vandewal

Seconded by Councillor Sleeth

That the Council of the Corporation of the Township of South Frontenac support Bill 214 passed by the Legislative Assembly of Ontario in 2020 to make Daylight Saving Time standard time.

And that this resolution be forwarded to the Premier of Ontario, the Premier of Quebec, and all Ontario Municipalities, asking that further discussions with Quebec and New York State take place in order for the Eastern Time Zone to remain at standard time and to discontinue Daylight Savings Time in this zone.

South Frontenac Council is aware that the Attorney General will only enact the bill in coordination with the Province of Quebec and New York State. We strongly encourage other Ontario municipalities to support this initiative to discontinue the changing of the clocks twice a year.

We look forward to receiving any updates on this matter.

Yours truly

Angela Maddocks

Angela Maddocks Clerk

c.c. Francois Legault, Premier of Quebec

www.southfrontenac.net

Natural, Vibrant and Growing – a Progressive Rural Leader.



December 20, 2021

Honourable Doug Ford Premier of Ontario Legislative Building, Queen's Park Toronto ON M7A 1A1

Dear Premier:

Re: Joint & Several Liability

Please be advised that the Council of the Corporation of the Township of South Frontenac passed the following resolution at their regular meeting held December 7, 2021.

Moved by Councillor Sutherland

Seconded by Councillor McDougall

That the Council of the Corporation of the Township of South Frontenac reaffirm its concern from October 2019 regarding joint and several liability and again request a review of the law to ensure a fair and reasonable way to ensure those who suffer losses are made whole while preventing the further scaling back of public services owing to the excessive insurance costs that result from joint and several liability.

And that this resolution be circulated to AMO and all other Ontario Municipalities. Carried.

South Frontenac along with other municipalities and the Association of Municipalities of Ontario (AMO) have lobbied for a fair, reasonable and responsible way to ensure those who suffer losses are made whole again without asking municipalities to bear that burden alone.

We understand that this matter is under review at Queen's Park but continue to have concerns about the inequity of the current system.

We look forward to any updates on this issue.

Yours truly

Angela Maddocks

Angela Maddocks Clerk c.c. AMO

Ontario Municipalities

www.southfrontenac.net

Natural, Vibrant and Growing – a Progressive Rural Leader.

2021 MUNICIPAL PARTNERSHIPS REPORT



MUNICIPAL PROPERTY ASSESSMENT CORPORATION



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2021: RISING RISING TO THE CHALLENGES OF THE PRESENT, AND LOOKING TOWARD THE FUTURE

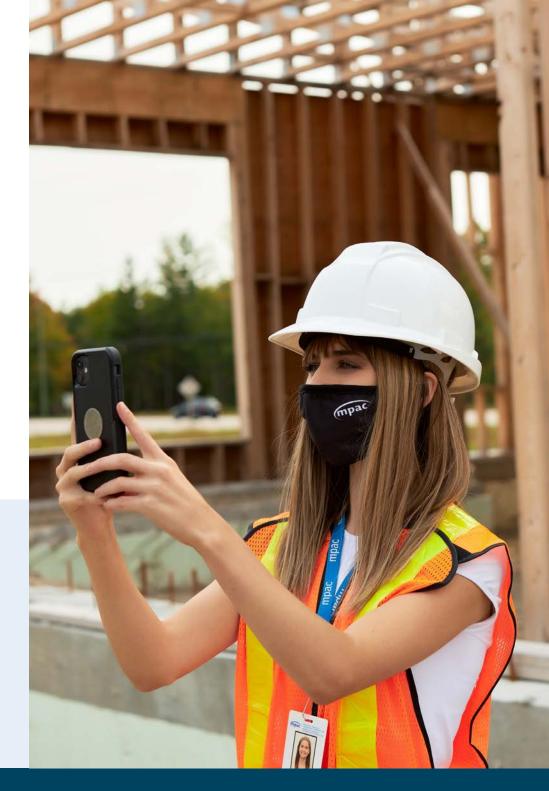
As the pandemic continued to unfold this year, we've remained focused on delivering the services Ontario municipalities rely on. We've also looked beyond the challenges and demands of our current reality, and toward what property assessment looks like in a post-pandemic world.

We may have spent the year apart, but we've worked with our municipal partners like never before. Together, we laid the groundwork for technological innovation, modernization and more efficient services.



"During this time of uncertainty, we have continued to control MPAC's budget to limit costs. MPAC's Board of Directors approved the 2022 operating budget with no increase to the provincial levy, for the second year in a row. While each municipality's annual levy amount is determined by a formula set out in the *Assessment Act*, there is no total levy increase for 2022."

Alan Spacek Chair, MPAC Board of Directors



MAINTAINING ONTARIO'S PROPERTY DATABASE

MPAC maintains a one-of-a-kind, comprehensive database of information for each of the more than 5.4 million properties in Ontario. We continuously update these records each and every day so that municipal tax bases are kept current and municipal financial decisions can be based on the most accurate data possible.

Our work to maintain Ontario's property data set includes:

- ✓ Supporting our municipal partners and property owners
- Analyzing the market and observing COVID-19 impacts on property sectors
- Processing severances and consolidations and assessing new construction, additions and renovations
- ✓ Addressing Requests for Reconsideration and appeals
- Responding to vacancy and tax applications from municipalities
- ✓ Tracking school support



"Soon after a tornado hit the City of Barrie in July, we had a series of meetings with MPAC and put together a plan for how we would address damage to properties and tax relief applications. We've been having weekly check-ins with MPAC to review what's happening with properties and building permits, sharing information and establishing consistent messages to support property owners who suffered damage to their property."

Grace Marsh

Acting Manager, Property Tax and Revenue, City of Barrie



CAPTURING \$38 BILLION IN NEW ASSESSMENT

We know that the value of new construction, additions and renovations continues to be an important source of municipal revenue during the pandemic. This year, we continued to work with municipalities to validate property information in new ways, including through the digital submission of building plans.

Thanks in large part to this collaboration, we were able to access the information required to add more than \$38 billion in new assessment to municipal assessment rolls across Ontario this year.



"Staying on top of <u>property assessment trends</u> is an important way we make sure we're ready to capture new assessment quickly when building permits are closed, so we can provide municipalities with new revenue sources."

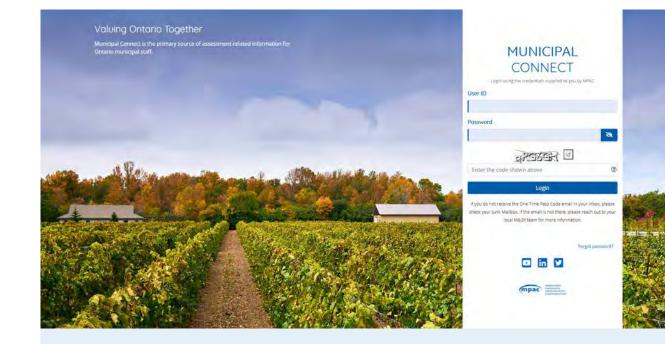
Carmelo Lipsi Vice-President and Chief Operating Officer, MPAC

INNOVATIVE DATA SHARING

One of the most important ways we support all 444 municipalities in Ontario is by providing them access to <u>Municipal Connect</u>, a sophisticated data-sharing platform. Together with our partners, we reimagined the platform to provide more convenient access to high-quality property data.

Built by our IT team and subject matter experts in just six months, the new Municipal Connect launched this year and brings the tools municipal users requested to their fingertips.

It also laid the groundwork for elements of our 2021-2025 Strategic Plan, including expanded use of MPAC data to support municipal operations and planning, and the creation of further collaboration tools to support municipalities and other public and private sector partners in using our data to find solutions and make even smarter decisions.



"I have been impressed with the engagement and constructive development process that has been applied at Municipal Connect Working Group meetings. The MPAC development team sought insights about how best to meet municipal needs, applied changes where possible, and described any restrictions. This dialogue and consideration supported the development of an innovative new Municipal Connect."

Tammy Sikma

Enterprise Applications Manager, County of Peterborough

DIGITAL PERMITTING IN ONTARIO

We are the only organization with data on all building permits in Ontario, and we process about 300,000 building permits each year on properties of all types, from condos to distribution centres.

Modernizing and digitizing permit collection and exchange can create internal efficiencies for municipalities and help us capture new assessment faster, resulting in new municipal revenues sooner.

We work with a number of e-permitting providers to support municipalities in automating permit submissions into our systems. However, we know many municipalities still rely on paper-based systems. In 2020, we conducted a market scan and found that only 27 per cent of municipalities had an end-toend e-permitting solution. We are working with municipalities to digitize their permitting process and collaborating with sector associations, like the Association of Municipalities of Ontario's (AMO) business services arm, Local Authority Services (LAS), to further advance the consideration and adoption of <u>e-permitting in the municipal sector</u>.

> "Our move to a digital e-permitting solution was always the plan, but COVID-19 put the plan into overdrive. Ensuring information was easily available with a few clicks was the only way to go—the industry is already doing work electronically and we were the hold up. This change will pay dividends in the near future as our municipality continues to grow and staff pressures increase."

Mary Hasan

Director of Finance/Treasurer, Township of Puslinch









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KARMA'S CAFÉ

HELPING MUNICIPALITIES EVALUATE THE NEW OPTIONAL SMALL BUSINESS SUBCLASS

Together with the municipal sector, we published a <u>Small Business</u> <u>Property Subclass Report</u> to support municipalities in their evaluation and potential use of the new optional tax subclass made available by the Province.

Key stakeholders contributed to the report, including representatives from Ontario municipalities, the Association of Municipalities of Ontario (AMO), Municipal Finance Officers' Association (MFOA), Ontario Municipal Tax and Revenue Administrators (OMTRA), Toronto Association of Business Improvement Areas (TABIA), and Ontario Business Improvement Area Association (OBIAA). We also sent an online survey to Finance and Economic Development staff across all 444 municipalities to inform the group's work.

> "The Small Business Subclass report provides significant guidance for municipalities who are considering implementing the subclass. It should prove to be a very useful tool in defining small businesses and identifying appropriate properties, as well as assisting in the development of local policies."

Donna Herridge

Executive Director, Municipal Finance Officers' Association

EVOLVING OUR SERVICES TO DELIVER MORE VALUE TO ONTARIO

The pandemic has driven us to be more innovative, efficient and future-forward thinking than ever, and we've formalized that way of working through our new 2021-2025 Strategic Plan.

Over the next several years our focus will be on:

- ✓ Modernizing our operations
- ✓ Strengthening our relationships with municipalities
- ✓ Supporting property owners
- Attracting and retaining top talent
- Unlocking new revenue streams to offset the levy impact for Ontario municipalities





"The cornerstone of our 2021-2025 Strategic Plan is our relentless focus on delivering the greatest possible additional value, beyond our foundational assessment role. That means providing municipalities with value-added data, analytics and actionable insights. That's our vision for property assessment in a post-pandemic world."

Nicole McNeill MPAC President



As part of its 2021 Fall Economic Statement, the Ontario Government announced a continued postponement of the assessment update.

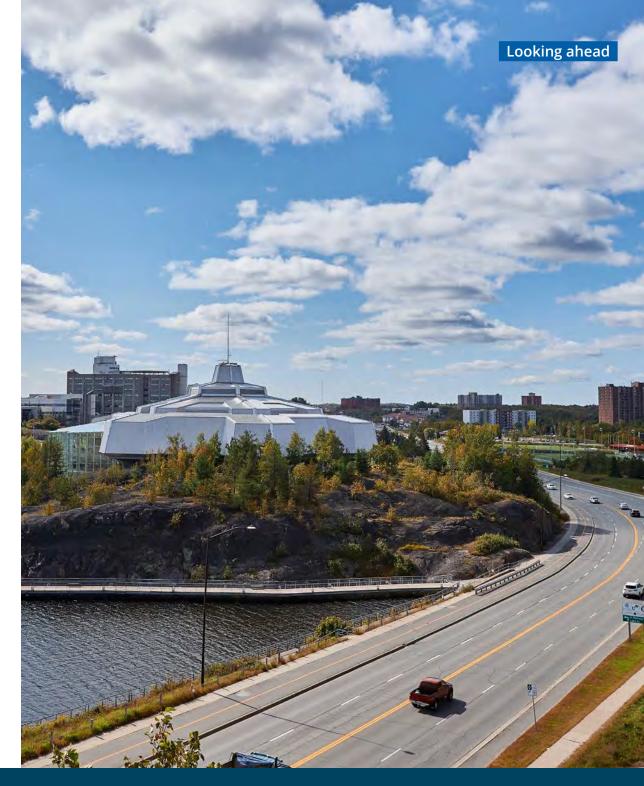
This means that property taxes for the 2022 and 2023 taxation years will continue to be based on the January 1, 2016 valuation date. Property assessments will remain the same as they were for the 2021 tax year, unless there have been changes to the property.

We will continue to provide you with market analysis and insights, stay ready to deliver the assessment update when called upon, and work every day to maintain Ontario's property database, which includes the timely assessment of new construction, additions and renovations.

Next year, we will lean into our partnerships that are driving technological innovation to provide municipalities with the best possible products, modernization of the broader sector and more efficient services.

We will keep working hard to help all Ontarians better understand who we are, what we do and the ways we support property owners to understand their assessment.

And most importantly, we will do our part to support communities on the path to better days ahead.



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Our webinars are held the first Thursday of each month at 1 p.m. to address provincial issues and trends. Watch your email for registration details.

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MUNICIPAL PROPERTY ASSESSMENT CORPORATION



December 15, 2021

Cindy Pigeau Clerk-Treasurer Municipality of Calvin

Subject: 2022 Municipal Levy

In recognition of the ongoing challenges of the pandemic, MPAC's Board of Directors approved the 2022 operating budget with a total municipal levy increase of 0%. This is the second year in a row with no increase in the levy.

MPAC has been working hard to control expenses. Despite increases to collectively bargained labour costs, we have managed costs in other areas, and have been able to apply savings from 2021 to maintain the budget at the current level for 2022.

The annual 2022 levy amount for your municipality will be \$13,439.05 or a 0.85% decrease.

Under the *Municipal Property Assessment Corporation Act*, funding requirements are distributed to each municipal billing partner based on their total assessed values and property counts, as compared to all of Ontario. An explanation of how each municipality's levy is calculated is available here https://www.mpac.ca/sites/default/files/docs/pdf/MPACMunicipalLevyInfographic2022.pdf.

Additional information about your specific 2022 levy calculation is available here https://workdrive.mpac.ca/external/52147fa9c974ddeff713e228b8709c372b33befb170d3fb9ea337ab489d39dc7.

Your first bill will be mailed in early January 2022, followed by equal quarterly installments. You will receive your Assessment Change Summary, which provides a high-level summary of the assessment changes within your own municipality, from your local MPAC account management team shortly.

I also encourage you to read our 2021 Municipal Partnerships Report https://news.mpac.ca/2021-municipalpartnerships-report to see the highlights of our work together this year.

If you have any questions about:

MPAC's funding requirements, please contact:

Mary Meffe Vice-President, Corporate and Information Services and Chief Financial Officer 289.539.0306 Mary.Meffe@mpac.ca

Assessment services provided to your municipality, please contact:

Carmelo Lipsi Vice-President, Valuation and Customer Relations and Chief Operating Officer 289.317.0881 Carmelo.Lipsi@mpac.ca

Yours Truly,

Nicole McNeill, President and Chief Administrative Officer

Copy MPAC Board of Directors Executive Management Group, MPAC Director and Regional Managers, Municipal and Stakeholder Relations, MPAC



Assessment Change Summary Municipality of Calvin

The following chart provides a snapshot comparing the assessed value at the beginning of one taxation year (2021), to the assessed value at the beginning of the next taxation year (2022).

Described Test Class		Based on 2016 Current Value Assessment (CVA)					
Property Tax Class	RTC	Destination CVA	2022 Tax Year	Percent Change	Percent of Total CVA		
(RTC) Description		At time of roll return	Destination CVA at time of	2021 - 2022	Distribution of CVA between		
		for 2021 Tax Year	roll return for 2022 Tax Year	Tax Year	classes for 2022 Tax Year		
Residential	R	55,498,100	56,203,100	1.27%	58.45%		
Commercial	С	1,041,100	1,055,900	1.42%	1.10%		
Industrial	I	2,979,700	2,979,700	0.00%	3.10%		
Pipeline	Р	25,903,000	25,903,000	0.00%	26.94%		
Farm	F	3,441,500	3,521,000	2.31%	3.66%		
Managed Forests	Т	239,900	258,000	7.54%	0.27%		
Shortline Railway Right-of-Way	В	-	-	0.00%	0.00%		
PIL - Residential	R	257,500	257,500	0.00%	0.27%		
PIL - Commercial	С	2,019,400	2,019,400	0.00%	2.10%		
PIL - Landfill	Н	1,800	1,800	0.00%	0.00%		
Exempt	Е	3,952,400	3,952,400	0.00%	4.11%		
TOTAL		95,334,400	96,151,800	0.86%	100.00%		

From: To: Subject: Date:	do-not-reply Cindy Pigeau AGCO Announces Reforms to Stabilize and Modernize Charitable Break Open Tickets Tuesday, December 14, 2021 2:13:32 PM	
		Alcohol and Gaming Commission of Ontario 90 Sheppard Avenue East Suite 200 Toronto ON M2N 0A4

December 14, 2021

The AGCO has approved changes to stabilize and modernize the break open ticket (BOT) charitable lottery sector. These changes were developed in close collaboration with stakeholders to address financial pressures facing the charitable sector. Changes include increasing expense maximums and introducing a new revenue model for all new BOT types submitted to the AGCO for approval in 2022 and beyond.

The reforms announced today have been developed by the Ontario Charitable Gaming Association (OCGA) and are supported by the Break Open Ticket Program Management Alliance (BOTPMA) as well as other Ontario charities.

Details about these changes are outlined in the following December 14, 2021 AGCO Information Bulletin: Reforms to Stabilize and Modernize Charitable Break Open Tickets and this Question and Answer resource document.

Please consider sending the bulletin to your colleagues and charitable contacts.

For more information:

- Email any questions to the AGCO at municipal@agco.ca or contact our licensing office directly at lotterylicensing@agco.ca
- Call AGCO Customer Service at 416-326-8700 or toll-free in Ontario at 1-800-522-2876 Monday to Friday from 8:30 a.m. to 5 p.m. ET
- For more information on break open tickets please visit the AGCO's BOT Licensing Overview page.

?

• Question and Answer resource document



The District of Nipissing Social Services Administration Board

FA12-21 2022 Proposed Budget

December 15th, 2021 Board Meeting



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1. Purpose

The District of Nipissing Social Services Administration Board (DNSSAB) 2022 proposed budget has been developed with an emphasis on stable financial planning and maximizing service delivery. This is a prudent financial plan, which promotes continued excellence in client service with a continued desire to find efficiencies in service delivery and program planning.

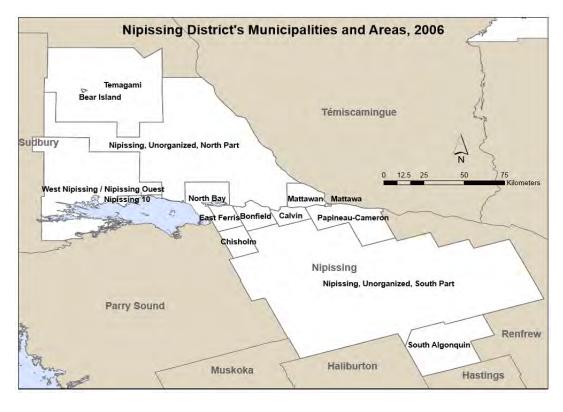
2. Background

The DNSSAB administers and delivers provincially mandated services on behalf of the citizens of the District of Nipissing in an equitable and cost-effective manner. These services include delivery of Ontario Works (OW) programs and administration and service system management for Paramedic Services, Child Care and EarlyON programs and Social Housing and Homelessness programs.

The DNSSAB's service area includes:

- The City of North Bay
- Municipality of West Nipissing
- Municipality of East Ferris
- Municipality of Temagami
- Township of South Algonquin
- Township of Bonfield
- Municipality of Calvin

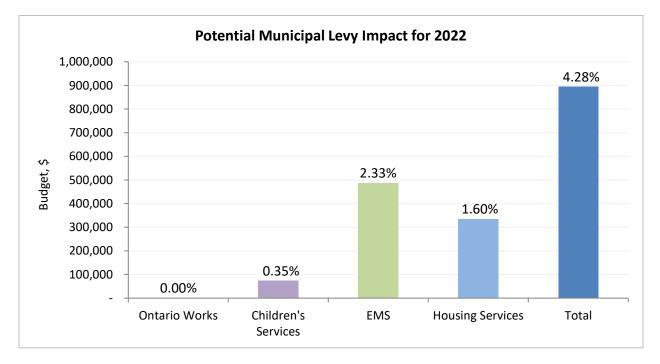
- Township of Papineau-Cameron
- Town of Mattawa
- Township of Chisholm
- Township of Mattawan
- Territories without municipal organization (TWOMO)
- Nipissing and Temagami First Nations





2.1 Cost Pressures

In September, the 2022 Budget Issues Report was presented to the Board and it detailed the impacts of the provincial funding changes and other budget pressures. Within the Budget Issues Report, a potential municipal levy increase of approximately 4.28% was presented per the chart below.



In addition to the provincial funding changes, the DNSSAB continues to have other budget pressures, which include the following:

- Service level changes such as the Gateway House transitional housing and bringing Paramedic Services in-house.
- Inflationary increase to most goods and services. Ontario's inflation rate is expected to be 2.6% for 2022.¹
- Payroll increases.
 - Collective bargaining increases. Annual payroll increases are typically in the range of 2.5% to 3% when combining the annual cost of living increase rate of 1.5% with step movements within the salary scales.
- Pandemic related costs such as additional cleaning, personal protective equipment (PPE), and new technology solutions to support remote work arrangements.

Specific departmental cost pressures and provincial funding changes will be examined further in each respective department section.

¹ 2021 Ontario Economic Outlook and Fiscal Review, p.95

https://budget.ontario.ca/2021/fallstatement/pdf/2021-fall-statement-en.pdf



3. Report

3.1 Budget Overview

The 2022 proposed budget presents a municipal levy increase of \$802,620 (3.84%) with an overall increase in the budget of \$5,545,479 from \$76,529,102 in 2021 to \$82,074,581 in 2022.

	2021	2021	2022	Increase	2021	2022	Increase	
					Municipal	Municipal		
	Forecast to	Budget	Budget	(Decrease)	Share of	Share of	(Decrease)	%
	Year End				Budget	Budget		
Employment and Social Services	14,604,973	19,454,625	19,671,456	216,831	267,444	249,064	(18,380)	(6.87%)
Housing Services	20,549,797	18,390,109	21,026,148	2,636,039	8,315,291	8,674,039	358,748	4.31%
Children's Services	14,118,598	15,338,279	16,142,477	804,198	1,493,189	1,493,189	-	0.00%
Paramedic Services	11,655,168	11,603,004	12,155,392	552,388	5,893,104	6,149,040	255,936	4.34%
Community Paramedicine	1,011,454	-	999,963	999,963	-	-	-	0.00%
Program Delivery & Corporate Services	10,946,772	11,423,085	11,759,145	336,060	4,619,028	4,825,344	206,316	4.47%
Healthy Communities Fund	300,000	300,000	300,000	-	300,000	300,000	-	0.00%
Gateway Hub	-	20,000	20,000	-	20,000	20,000	-	0.00%
Total	73,186,762	76,529,102	82,074,581	5,545,479	20,908,056	21,710,676	802,620	
		% Increase (Decrease)		7.25%	% Increase	3.84%		
2022 Provincial/Federal Share	56,232,767		68.51%					
2022 Municipal Share	21,710,676		26.45%					
2022 Repayments & Other Income	3,131,175		3.82%					
2021 Apportionment	20,908,056		27.32%					

DISTRICT OF NIPISSING SOCIAL SERVICES ADMINISTRATION BOARD 2022 BUDGET SUMMARY

The budget maintains services at the 2021 level with the addition of service enhancements that the Board approved in 2021. Here are some highlights of the significant changes from the 2021 budget:

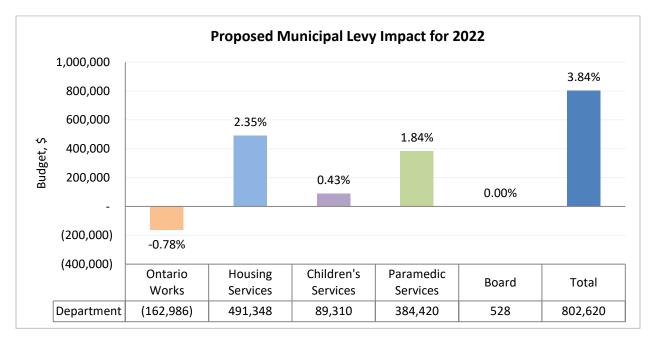
- Expansion of Gateway House and approval of bringing Paramedic Services in-house.
- 100% provincial/federal funding for Community Paramedicine and other programs.
- Increase in Children's Services levy due to cost sharing formula changes.
- Savings in Ontario Works (OW) program delivery and employment related expenses.

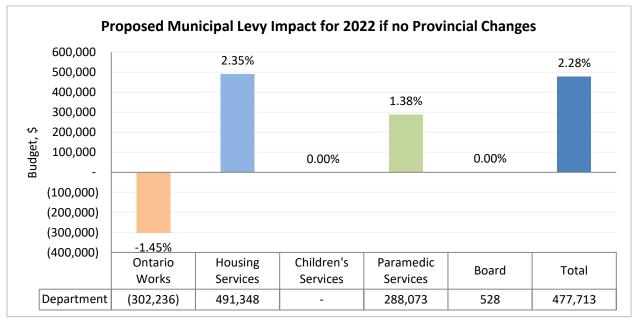
Additional details will be reviewed in further detail throughout the report.



3.2 Overall Impact of Provincial Funding Changes

The following two charts demonstrate the impact of provincial funding changes on the municipal levy. Although the funding changes were first announced in 2019, the province has phased in some of the changes over several years. Some of these funding changes will have an ongoing negative impact on the levy. The first chart shows the current budget levy impact per department including the impact of the provincial funding changes. The second chart indicates the increase to the municipal levy had there been no provincial funding changes. Based on these estimates, the provincial funding changes are resulting in an additional municipal levy increase of approximately \$324,907 or 1.56%.

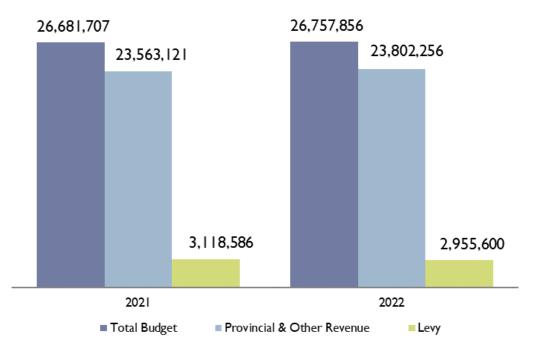






3.3 Employment and Social Services (Ontario Works)

Employment and Social Services Budget by Source of Funds



Employment and Social Services Total Budget by Program and Municipal Share 2021 and 2022

	2021	2021	2022	Increase	2021	2022	Increase	
	Forecast to				Municipal	Municipal		%
Employment and Social Services	YE	Budget	Budget	(Decrease)	Share	Share	(Decrease)	%
OW Financial Assistance	\$13,251,477	\$17,391,121	\$17,620,256	\$ 229,135	\$-	\$-	\$-	0.00%
Discretionary Benefits	690,181	835,000	835,000	-	-	-	-	0.00%
Mandatory Benefits	335,982	575,000	575,000	-	-	-	-	0.00%
Funerals - Type B	95,812	115,000	120,000	5,000	55,000	50,000	(5,000)	-9.09%
Employment Assistance	231,521	538,504	521,200	(17,304)	212,444	199,064	(13,380)	-6.30%
Program Delivery	6,913,829	7,227,082	7,086,400	(140,682)	2,851,142	2,706,536	(144,606)	-5.07%
Total	\$21,518,802	\$26,681,707	\$26,757,856	\$ 76,149	\$ 3,118,586	\$ 2,955,600	\$ (162,986)	-5.23%

• In 2022, the Ontario Works budget has increased year over year by \$76,149 or 0.29% with a \$162,986 decrease in the municipal share.



3.3.1 OW Provincial Funding Impact

- On August 12, 2021, the Ministry of Children, Community and Social Services (MCCSS) announced that the 2022 Ontario Works program delivery and employment funding allocations will be maintained at the 2021 levels. This is to maintain stability while the ministry and municipalities work together to develop a new funding approach to reflect the broader social assistance system transformation (i.e. employment services transformation, centralized intake, etc.).
- This will now be the fourth year (2019, 2020, 2021 and 2022) that funding has been frozen at 2018's actual expenditures.
- The freezing of provincial funding shifts the inflationary budget pressure solely on to the municipalities. Costs of inflation were previously cost shared 50/50 with the Province before funding was frozen in 2019.
- The estimated impact of the funding freeze on the municipal levy for 2022 is estimated at \$139,250 or 0.67%.

3.3.2 OW Programs

- OW financial assistance and mandatory benefits have been 100% funded by the Province since 2018. Discretionary benefits are also provincially funded, but are capped at \$10 per average caseload with any costs exceeding the cap being 100% municipally funded.
- Type B municipal funerals/burials for non-social assistance recipients are 100% municipally funded (not mandated by the DSSAB Act).
- In 2022, the only costs that remain cost shared are program delivery and employment services.
- OW financial benefits costs are expected to increase in 2022 from budgeted expenditures for 2021 by \$229,135 or 1.32%. Federal benefits such as the Canada Recovery Benefit (CRB) have helped to lower the caseload and cost per case in 2021. With the expiration of the CRB on October 23, 2021, the OW caseload is expected to return to pre-pandemic levels. As mentioned previously, these costs are fully uploaded to the Province and therefore have no impact on the municipal levy.



- The average monthly caseload in 2022 is expected to be 2,085, which represents a 0.05% increase from the budgeted average monthly caseload of 2,074 for 2021.² The 2021 year-to-date (YTD) actual average monthly caseload was 1,610 as of October 31, 2021.
- The annual average cost per case in 2022 is budgeted to be \$704.27 compared to \$698.56, the annual average budgeted in 2021.
- Mandatory benefits are budgeted at the same level as 2021. 2021 YTD costs have been significantly lower than budgeted, however as mentioned previously, with the expiration of federal financial assistance programs, OW benefits are expected to return to pre-pandemic levels.
- Discretionary benefits are budgeted based on the estimated provincial funding cap of \$10 per average caseload.
- In the 2022 budget, employment assistance expenditures are decreasing \$17,304 (3.21%). Due to the pandemic, employment opportunities were limited in 2021 and these programs required minimal spending. These programs now have unspent balances carried forward from 2021 to support their 2022 operations.

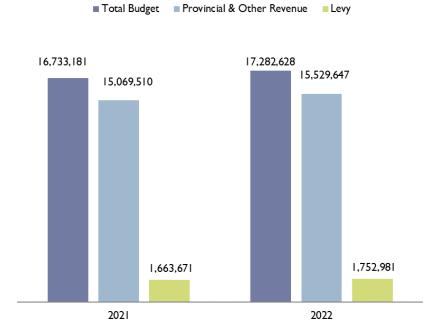
3.3.3 OW Program Delivery

 The \$140,682 decrease in program delivery costs is primarily due to one-time costs to implement Electronic Document Management (EDM) per MCCSS direction that were included in the 2021 budget. Only the ongoing EDM costs are included in the 2022 budget, not the one-time implementation costs that were incurred in 2021.

² These estimates are based on data available as of October 31, 2021 and are subject to change based on various factors such as legislation, emerging trends, labour market changes, etc.



3.4 Children's Services



Children's Services Budget by Source of Funds

Children's Services Total Budget by Program and Municipal Share 2021 and 202	2
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	2021	2021	2022	Increase	2021	2022	Increase	
	Forecast to				Municipal	Municipal		0/
Children's Services Programs	YE	Budget	Budget	(Decrease)	Share	Share	(Decrease)	%
Fee Subsidy	\$ 3,996,410	\$ 5,621,476	\$ 5,204,284	\$ (417,192)	\$ 1,493,189	\$ 1,493,189	\$ -	0.00%
Fee Subsidy - OW Formal	766,830	1,654,554	1,595,472	(59,082)	-	-	-	0.00%
Fee Subsidy - OW Informal	1,600	25,000	25,000	-	-	-	-	0.00%
Fee Subsidy - School Age Recreation	-	58,000	60,000	2,000	-	-	-	0.00%
Special Needs	988,304	988,304	988,304	-	-	-	-	0.00%
General Operating	3,485,038	2,095,556	2,335,604	240,048	-	-	-	0.00%
Pay Equity	171,122	171,122	171,122	-	-	-	-	0.00%
Wage Enhancement	1,017,467	1,444,375	1,444,375	-	-	-	-	0.00%
Repair and Maintenance	35,000	35,000	75,000	40,000	-	-	-	0.00%
Play-Based Material & Equipment	500,000	-	175,000	175,000	-	-	-	0.00%
Capital Retrofits	-	-	-	-	-	-	-	0.00%
Capacity Building	129,644	164,798	170,612	5,814	-	-	-	0.00%
Transformation	-	-	275,000	275,000	-	-	-	0.00%
Indigenous Led - Childcare	541,978	541,978	541,978	-	-	-	-	0.00%
Indigenous Led - EarlyON	428,727	428,727	428,727	-	-	-	-	0.00%
EarlyON Programs	1,777,699	1,862,824	1,862,825	1	-	-	-	0.00%
Safe Restart Funding	278,779	246,565	-	(246,565)	-	-	-	0.00%
Child Care and Early Years Workforce	-	-	789,174	789,174	-	-	-	0.00%
Program Delivery	1,145,206	1,394,902	1,140,151	(254,751)	170,482	259,792	89,310	52.39%
Total	\$15,263,804	\$16,733,181	\$17,282,628	\$ 549,447	\$ 1,663,671	\$ 1,752,981	\$ 89,310	5.37%

• In 2022, the Children's Services budget has increased year over year by \$549,447 or 3.60%. This is due to the 100% federal/provincial Child Care and Early Years Workforce Funding to support the retention and recruitment of a high-quality child care and early years workforce.



3.4.1 Children's Services Provincial Funding Impact

The Ministry of Education (EDU) has announced the following funding changes over the three-year period of 2020 to 2022:

- On January 1, 2020, Consolidated Municipal Service Managers (CMSMs) and District Social Services Administration Boards (DSSABs) were asked to cost-share Expansion Plan operating funding at a rate of 80/20 provincial/municipal.
- On January 1, 2021, CMSMs/DSSABs were asked to continue cost-sharing Expansion Plan operating funding at a rate of 80/20 and are required to cost share most administrative funding at a rate of 50/50; and
- On January 1, 2022, the threshold for allowable administrative funding that CMSMs/DSSABs can spend on child care will be reduced from 10% to 5% in addition to the ongoing cost sharing requirements previously introduced.

DNSSAB has not received the 2022 Children's Services funding agreement at this time and therefore the budgeted figures are estimates based on the 2021 funding allocations.

In regards to the announced changes above, the 2022 increase to the municipal levy is estimated at \$89,310 (0.43%).

The Ontario government is continuing to negotiate with the Federal government regarding the National Early Learning and Child Care Plan. Nine other provinces and territories have already signed on to this deal that would reduce child care fees by half in 2022 and work towards \$10/day fees by 2026. When/if this program moves forward in Ontario, it is expected to be 100% federally/provincially funded and therefore should not affect the levy.



3.4.2 Children's Services Programs

- The two major changes to the Children's Services programs in 2022 are the Safe Restart Funding and the Child Care and Early Years Workforce Funding. Safe Restart Funding was one-time pandemic related funding received in 2020 to support the reopening of licensed child care and EarlyON centres. The Child Care and Early Years Workforce Funding will be provided in 2022 and 2023 to support the retention and recruitment of a high-quality child care and early years workforce.
- The demand for fee subsidy is expected to be lower than pre-pandemic levels for at least the beginning of 2022. Due to the pandemic, many families are choosing to not utilize child care services or do not have access to licensed child care at this time. The biggest challenge that the sector is facing is a lack of staff. This was a significant issue prior to COVID-19 and has only worsened since the pandemic began with agencies operating between 48% and 100% of their licensed capacity. In many instances, the lack of staffing continues to cause reduced program capacity or classroom closures.
- Based on historical expenditures, a portion of the fee subsidy budget has been reallocated to further support sustainable and quality licensed child care centres through other programs such as general operating grants and funding for repairs, play-based materials, and transformation.
- The municipal levy allocation is the estimated minimum cost share requirement based on the 2021 transfer payment agreement. The DNSSAB has not received the 2022 transfer payment agreement at the time of preparing this report.

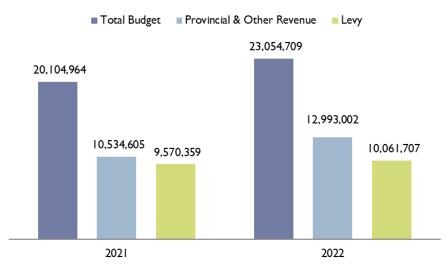
3.4.3 Children's Services Program Delivery

• Similar to Children's Services programs, the amounts allocated to program delivery are set out within the 2021 transfer payment agreement with the EDU and adjusted for the previously announced funding changes for 2022.



3.5 Housing Services

Housing Services Budget by Source of Funds



Housing Services Total Budget by Program and Municipal Share 2021 and 2022								
	2021	2021	2022	Increase	2021	2022	Increase	
	Forecast to				Municipal	Municipal		%
Housing Services	YE	Budget	Budget	(Decrease)	Share	Share	(Decrease)	70
Provincially Reformed non-profit	\$ 5,856,835	\$ 5,804,220	\$ 6,021,660	\$ 217,440	\$ 4,424,982	\$ 4,642,422	\$ 217,440	4.91%
Municipal non-profit	114,271	316,600	-	(316,600)	187,110	-	(187,110)	-100.00%
Federal non-profit	81,031	75,674	-	(75,674)	34,409	-	(34,409)	-100.00%
Urban Native	955,640	1,020,537	883,450	(137,087)	-	5,525	5,525	0.00%
Nipissing District Housing Corp	3,023,897	3,023,897	3,043,613	19,716	2,402,598	2,610,756	208,158	8.66%
Commercial Rent Supplement	489,832	537,540	623,700	86,160	404,666	490,826	86,160	21.29%
Portable Housing Benefit	27,470	60,000	63,750	3,750	60,000	63,750	3,750	6.25%
Strong Communities Rent Supp	281,536	327,972	342,672	14,700	-	-	-	0.00%
Northern Remote - Build	120,482	127,872	114,288	(13,584)	127,872	114,288	(13,584)	-10.62%
CHPI	7,381,779	4,623,079	4,661,530	38,451	-	-	-	0.00%
Reaching Home	844,494	154,252	674,056	519,804	-	-	-	0.00%
Community Capacity and Innovation	107,338	52,003	49,134	(2,869)	-	-	-	0.00%
IAH	145,343	211,812	-	(211,812)	-	-	-	0.00%
SIF	90,377	196,128	78,000	(118,128)	-	-	-	0.00%
COCHI	650,194	652,020	1,033,330	381,310	-	-	-	0.00%
OPHI	237,252	532,849	549,493	16,644	-	-	-	0.00%
Gatewway House Phase 1	142,026	673,654	462,348	(211,306)	673,654	462,348	(211,306)	-31.37%
Gatewway House Phase 2	-	-	284,124		-	284,124	284,124	0.00%
Gatewway House Phase 3	-	-	2,000,000	2,000,000	-	-	-	0.00%
Revolving Loan Fund	-	-	141,000	141,000	-	-	-	0.00%
Affordable Housing Reserve	-	-	-	-	-	-	-	0.00%
Program Delivery	1,857,858	1,714,855	2,028,561	313,706	1,255,068	1,387,668	132,600	10.57%
Total	\$22,407,655	\$20,104,964	\$23,054,709	\$ 2,665,621	\$ 9,570,359	\$10,061,707	\$ 491,348	5.13%

In 2022, the Housing Services budget has increased year over year by \$2,665,621 or 13.26%. This
is primarily due to the last phase (phase 4) of COVID-19 related Social Service Relief Funding
(SSRF)(funded through CHPI), an increase to the federally funded Reaching Home allocation as a
result of the pandemic, and new transitional housing development (Gateway House Phase III).



3.5.1 Housing Services Programs

- Provincial and federal funding for social housing will see a year over year reduction of \$501,809 or 15.26%. This is a direct result of four social housing projects reaching the end of their operating agreements throughout 2021. COCHI funding is being utilized where available in order to help transition expired projects to a more sustainable operational model and mitigate municipal levy increases.
- Funding for social housing programs is generally determined by adjusting previous year expenses by provincially legislated cost indices. There is base federal/provincial funding that is tied to operating agreements, but the municipal levy funds the difference between the expenses and federal/provincial funding. The provincial/federal funding does not change year over year (except decreasing with the expiration of operating agreements), therefore the proportion of municipal funding required to support social housing providers gradually increases over time. The percentage of municipal levy funding for social housing has increased from 69.22% in 2021 to 73.27% in 2022.
- Budgeted subsidies to social housing providers through the Provincially Reformed Non-Profit program increased \$217,440 (3.7%) due to significant increases to provincially legislated cost indices.
- End of operating agreements for several projects has resulted in decreased social housing subsidies under other programs including Municipal Non-Profit, Federal Non-Profit, Urban Native, and Northern Remote.
- Subsidy requirements for Nipissing District Housing Corporation's (NDHC) Phase III have increased by \$19,716. Despite the small increase in costs, the municipal levy share for this program has increased by \$208,158 due to a decrease of \$188,442 in provincial/federal funding for 2022.
- Legislation outlines the DNSSAB's service level standards (SLS) which details the specific number
 of Rent Geared-to-Income (RGI) units that are required to be funded. DNSSAB is currently not
 meeting this obligation and are short approximately 247 RGI housing units. The SLS Action Plan
 sees the DNSSAB making gradual investments over a 10 year period to address the SLS shortfall.
 This is the reasoning for the increase to the Commercial Rent Supplement and Portable Housing
 Benefit budgets. Both of these programs provide rent subsidies to clients, which count towards
 the SLS. Increases to rent subsidies are funded through the municipal levy.



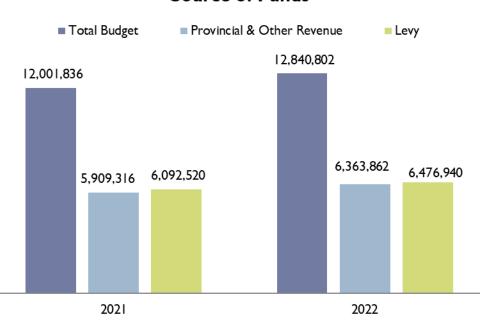
- Base annual CHPI funding is \$1,771,340, however, the CHPI budget remains significantly higher than the base funding at \$4,661,530 in 2022 due to the last phase of SSRF funding (phase 4). SSRF Phase 4 operating funding is required to be spent by March 31, 2022 and capital funding by March 31, 2023. The base CHPI funding remains the same as the 2021 allocation. The SSRF 4 funding will be used to fund the low barrier emergency shelter, overflow, construction of additional transitional housing units and day programming during the winter months throughout 2022.
- The Reaching Home and Community Capacity and Innovation programs are 100% federally funded for homelessness initiatives. The 2021 federal budget proposed to maintain the 2021-22 Reaching Home funding levels for an additional two years. DNSSAB received an additional Reaching Home allocation of \$603,702 for 2021-22 in response to COVID-19. It is expected that the DNSSAB will receive this additional allocation through 2022-23, however details are still pending.
- The Ontario Priorities Housing Initiative (OPHI) and Canada-Ontario Community Housing Initiative (COCHI) are fully funded by the provincial and federal governments to address local housing priorities that include affordability, repair and new construction.
- In 2020, the Board approved the construction and operation of 36 transitional housing units, naming the project the Gateway House. DNSSAB received a total of \$3,313,250 (\$1,200,000 for initial 16 units (Phase 1) and \$2,113,250 for additional 20 units (Phase 2) in capital funding for this project; however, there is no provincial or federal operating funding. DNSSAB has reallocated \$250,000 from the provincially funded CHPI program and there will also be tenant rental income to help offset some of the Gateway House costs. The remaining budget is funded through the municipal levy.
- In October 2021, the Board approved the construction of an additional 24 transitional housing units (Gateway House Phase 3) to be completed by March 31, 2023, using a combination of SSRF 4 funding and reserves. The final cost of construction has not been determined at this time, so the budget is including the usage of up to \$2 million in reserves.

3.5.2 Housing Services Program Delivery

• The Housing Services program delivery budget has increased year over year by \$313,706 or 18.29%. This is primarily due to increases in 100% provincial/federal pandemic related funding. Another factor is an increase in the central administrative allocation. The Housing department was previously located at the Main Street office and therefore was not charged City Hall accommodation related expenses. With the sale of the Main Street office in 2021, Housing is now located in City Hall and is charged a proportional share of City Hall related costs.



3.6 Paramedic Services



Paramedic Services Program Budget by Source of Funds

3.6.1 Paramedic Services Provincial Funding Impact

In previous years, the Ministry of Health (MOH) has confirmed that the Land Ambulance Service Grant would be increasing year over year; however, there has been no confirmation of an increase to funding for 2022 as of the time of preparing this report. Despite the lack of an announcement on increased funding, given the fact that the pandemic is ongoing and that 2022 will be a provincial election year, it is anticipated that the funding formula will remain the same for 2022 as it was for 2021, 2020, and 2019. In 2019, the funding formula stayed the same as previous years with the exception of the incremental increase which was eliminated.

The method in which the Land Ambulance Service Grant (LASG) is calculated (in a simplified way) is that the DNSSAB receives 50% of its previous year's approved budget plus a 100% portion to cover territories without municipal organization (TWOMO) and First Nations funding. Therefore, the 2022 50/50 provincial funding will be based on the 2021 budget as opposed to the 2022 budget. The issue with this is that the provincial funding is then a year behind on budget increases from call volume changes, service enhancements and inflationary increases. The MOH had previously addressed this timing difference by including an incremental (inflationary) increase to the previous year budget. In 2018, this incremental increase was 1.7%. If DNSSAB received a 1.7% incremental increase in 2022, this would result in estimated additional funding of \$96,347.



3.6.2 Paramedic Services Program

		edic Services Budget for 2022			
	Forecast to			Variance in	
	YE	Budget 2021	Budget 2022	Budgets	% Change
Revenues:					
Municipal levy	\$ 6,092,520	\$ 6,092,520	\$ 6,476,940	\$ 384,420	6.31%
Provincial Funding	6,011,360	5,909,316	6,334,252	424,936	7.19%
Lease & Fee, Other Revenue	-	-	29,610	29,610	0.00%
Total Revenues	\$12,103,880	\$ 12,001,836	\$ 12,840,802	\$ 838,966	6.99%
Expenditures:					
Consulting Fees	\$-	\$ 600	\$-	\$ (600)	-100.00%
Rent	φ - 315,585	ъ 000 315,588	φ - 292,716	\$ (800) (22,872)	-7.25%
Utilities	44,974			(22,872) 9,965	
Internet	44,974 11,973	37,674 12,264	47,639 26,376	9,965 14,112	26.45% 115.07%
Water	6,799 101 707	8,184	7,008	(1,176)	-14.37%
Insurance	101,797	110,232	124,800	14,568	13.22%
Postage & Courier	1,240	1,536	1,272	(264)	-17.19%
Catering	915		1,200	1,200	0.00%
Property Taxes	63,539	65,508	65,052	(456)	-0.70%
Janitorial Services	7,937	8,172	8,472	300	3.67%
Furniture and Fixtures	-	-	2,400	2,400	0.00%
Maintenance & Repairs	90,009	69,240	77,460	8,220	11.87%
Computer/Information Technology	83,504	62,352	186,777	124,425	199.55%
Ambulance Purchases	369,318	369,318	397,600	28,282	7.66%
Emergency First Responders	8,305	9,000	32,004	23,004	255.60%
Uniforms and Laundry	70,555	37,800	51,804	14,004	37.05%
Water taxi	-	8,000	8,000	-	0.00%
Medical Equipment	162,244	167,032	163,389	(3,643)	-2.18%
Vehicle Expense	187,594	192,000	296,864	104,864	54.62%
Medications & Drugs	22,376	-	24,000	24,000	0.00%
Transfer to service providers	10,098,504	10,128,504	10,340,559	212,055	2.09%
Program Delivery	395,646	398,832	685,410	286,578	71.85%
Total Expenditures	\$12,042,813	\$ 12,001,836	\$ 12,840,802	\$ 838,966	6.99%
Surplus (Deficit)	\$ 61,067	\$-	\$ -	\$-	0.00%

- In November 2021, the Board approved, in principle, a transition to a direct delivery model for paramedic services effective prior to January 1, 2023.
- The above budget maintains services at the same level of 2021 and includes the one-time transition costs required to move to a direct delivery model.
- The Paramedic Services budget has increased year over year by \$838,966 or 6.99%.



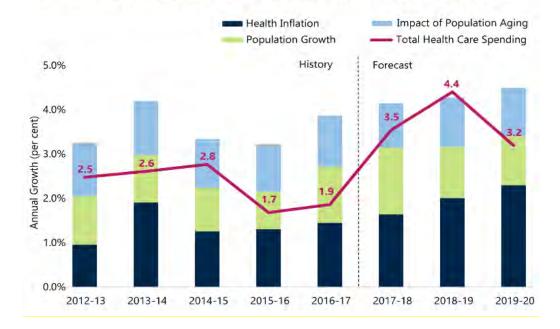
- As part of the direct delivery report EMS11-21, presented in November 2021, one-time transition costs were estimated in the range of \$380,421 to \$544,121. The upper range of one-time transition costs has been included in the 2022 Paramedic Services budget.
- Explanations for the significant variances year over year are as follows:
 - A portion of rent has been reallocated to the 100% provincially funded Community Paramedicine program resulting in the decrease of approximately \$23,000.
 - Internet and vehicle costs have increased to include bidirectional data transfer capabilities in ambulances. The benefits of this technology was documented in detail in the direct delivery report EMS11-21.
 - o Insurance premiums continue to increase significantly due to a hard market.³
 - Computer/IT cost have increased primarily due to direct delivery transition items. A new logistics fleet and asset/inventory management system is also included in the budget.
 - o Ambulance costs have increased due to supply chain issues caused by the pandemic.
 - Cost of uniforms is increasing as a result of collective bargaining changes.
 - Annual increases to service provider budgets are expected due to collective bargaining and inflationary increases.

EMS Land Ambulance Provider Budgets for 2022 Compared to 2021							
Service Area (Service Provider)	Budget 2021	Budget 2022	Variance Year over Year	% Change			
North Bay, West Nipissing and South Algonquin	2003g012021		0101 1001	, e enange			
(North Bay Regional Health Centre)	8,663,287.00	8,835,879.00	172,592.00	1.99%			
Mattawa (Mattawa General Hospital)	744,313.00	755,060.00	10,747.00	1.44%			
Temagami (Municipality of Temagami)	720,900.00	749,612.00	28,712.00	3.98%			
	10,128,500.00	10,340,551.00	212,051.00	2.09%			

³ A hard market is a period of time when there is a high demand for insurance, but a lower supply of coverage available, which drives up premiums.



- General cost drivers:
 - Ontario's population is aging with the number of people over age 65 projected to double by 2036. Seniors typically make a disproportionate number of 911 calls, so as the population continues to age, increases to both the overall number of calls as well as the severity of calls is expected.⁴
 - The Financial Accountability Office of Ontario forecasted for inflation in the health industry to be approximately 4.5% in 2019-20.⁵ While this is not specific to EMS and the data is now slightly outdated, it still demonstrates the impact that the aging population is having on health related costs.



Health spending is growing slower than its core cost drivers every year except 2018-19

 DNSSAB has only received funding for COVID-19 expenses up until January 31, 2021. Expenses for the period of February through June 2021 have been submitted, but no confirmation of funding for this period has been received. The MOH has not made any commitments to continue funding COVID-19 related costs. There will be additional budget pressure if the MOH does not continue to fund pandemic related expenses in 2022 as enhanced infection protocols will be required for the foreseeable future.

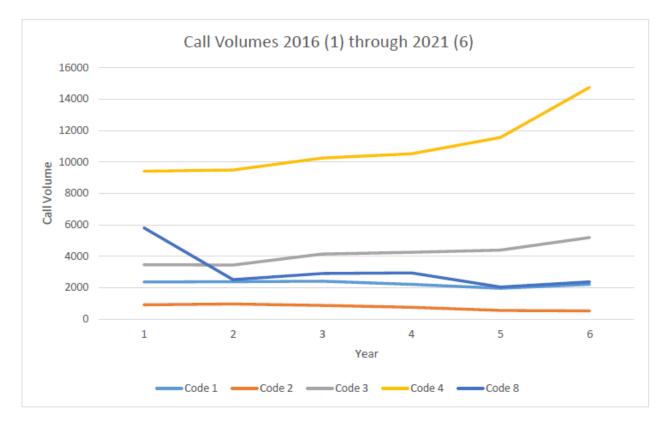
⁴ OAPC Recommendations from the Provincial Municipal Land Ambulance Dispatch Working Group: Submission to the Minister of Health and Long-Term Care, May 28, 2015, p. 9,

https://www.oapc.ca/wp-content/uploads/2016/11/Land-Ambulance-Working-Group.pdf ⁵ Ontario Health Sector - An Updated Assessment of Ontario Health Spending, FAO, p. 2,

https://www.fao-on.org/en/Blog/Publications/health-sector-march-18



 Paramedic service call volume continues to grow. In 2021, districtwide volumes are expected to exceed 24,000 calls. The single largest area of growth is urgent and emergent on-scene assignments (codes 3 and 4), while global non-urgent activities have steadily decreased.



3.6.3 Paramedic Services Program Delivery

Increase of \$286,578 or 71.85% for Paramedic Services program delivery costs is due to the one-time direct delivery transition costs.



3.7 Community Paramedicine

On March 1, 2021, DNSSAB was approved by the Ministry of Long-Term Care (MLTC) to operate a community paramedicine program for a three-year period from January 1, 2021 to March 31, 2024. This program is 100% provincially funded and provides up to \$1 million per year. The program is designed to support seniors on the provincial long-term care waitlist, or soon to be eligible for long-term care, with community paramedicine services in the comfort of their own homes.

Community Paramedicine Proposed Budget for 2022										
	F	Forecast to YE		Budget 2021		Budget 2022		riance in Budgets	% Change	
Revenues:										
Provincial Funding	\$	1,011,454	\$	-	\$	999,963	\$	999,963	0.00%	
Total Revenues	\$	1,011,454	\$	-	\$	999,963	\$	999,963	0.00%	
Expenditures:										
Salaries & Benefits	\$	873	\$	-	\$	76,152	\$	76,152	0.00%	
Medical Delegation Fees		24,563		-		35,750		35,750	0.00%	
Rent		18,000		-		24,000		24,000	0.00%	
Telephone		2,915		-		2,400		2,400	0.00%	
Internet		-		-		4,800		4,800	0.00%	
Office Supplies & Postage		2,625		-		2,500		2,500	0.00%	
Furniture and Fixtures		4,032		-		-		-	0.00%	
Maintenance & Repairs		42,578		-		-		-	0.00%	
Computer/Information Technology		43,350		-		50,600		50,600	0.00%	
Ambulance Purchases		111,395		-		-		-	0.00%	
Paramedic Training		6,106		-		4,500		4,500	0.00%	
Uniforms and Laundry		4,500		-		6,000		6,000	0.00%	
Medical Equipment		103,558		-		35,000		35,000	0.00%	
Vehicle Expense		22,901		-		18,000		18,000	0.00%	
Central Admin Costs		50,000		-		50,000		50,000	0.00%	
Transfers to service providers		574,058		-		690,261		690,261	0.00%	
Total Expenditures	\$	1,011,454	\$	-	\$	999,963	\$	999,963	0.00%	
Surplus (Deficit)	\$	-	\$	-	\$	-	\$	-	0.00%	



3.8 Healthy Communities Fund

The Healthy Communities Fund (HCF) is administered by the DNSSAB on behalf of the District's municipalities. Currently, the fund is focused on poverty reduction in Nipissing District. Previously, HCF was allocated to various organizations and their projects/programs through an annual application process. Per briefing note B25-21, that was approved by the Board in November 2021, funding will be annualized to several organizations based on previous funding allocations and results from a Community Advisory Board survey. The table below shows the distribution of funds by organization and their respective programs/ services.

Allocation Method	Organization	Program / Service	HCF, \$
	Crisis Centre North Bay	ID Clinic	30,000
Application/		Food Security (Futures)	25,000
pandemic	The Gathering Place	Souper Suppers	20,000
priority		Food Outreach	30,000
	True Self Debwewendizwin	Rural Outreach	55,000
	Salvation Army	Household Setup	10,000
	Sub Total		170,000
Annualized	LIPI		130,000
	Total		300,000

The total annual HCF budget of \$300,000 remains unchanged from the previous year.

3.9 Gateway Hub

Table 1

The Gateway Hub was established in the Nipissing district in 2013 and is now one of 50 situation tables in Ontario. A situation table is a strategic alliance of human service providers, guided by common principles and processes, who review situations of acutely elevated risk (AER) to determine if an individual or family is at imminent risk of harm and victimization. In cases that are determined to have AER, utilizing a strict four filter process, interventions are coordinated and lead agencies are identified. Privacy is essential to the success of the Gateway Hub table and only de-identified data for each situation is captured for data analysis and decision making purposes.

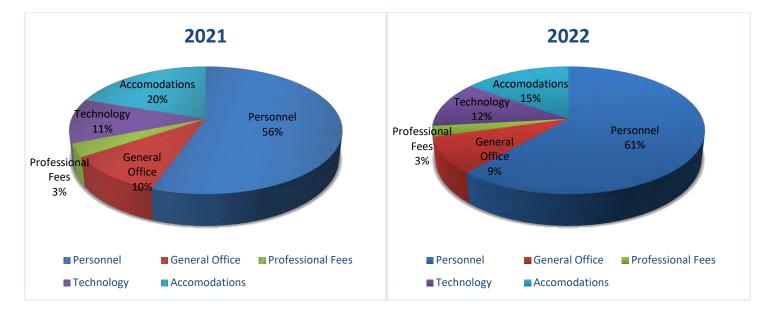
The North Bay and District Health Unit has assumed management responsibilities for the Gateway Hub in 2020. The Health Unit previously oversaw this program, but oversight was then transferred to the DNSSAB in 2018. The DNSSAB's annual contribution is \$20,000 and is funded through the municipal levy.



3.10 Corporate Services

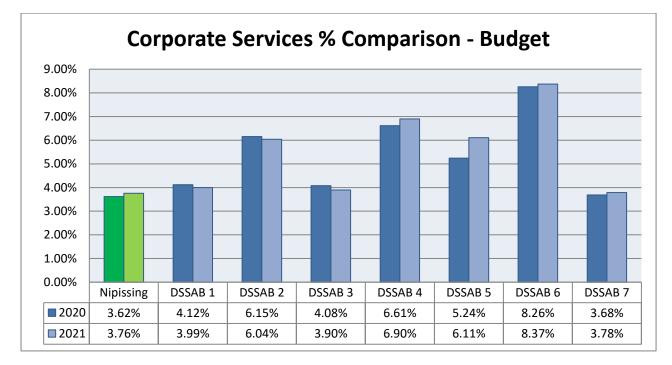
The Corporate Services Division supports the organization through the CAO, Finance, Human Resources, Project Management, Purchasing, Planning & Analytics, Information Services and Maintenance (contracted), and more. The proposed 2022 budgeted expenses for Corporate Services totals \$3,235,390, an increase of \$360,558 (12.54%) over the 2021 approved budgeted expenses of \$2,874,832.

The Corporate Services budget includes various corporate-wide costs, for example, staffing for the above departments, rent, utilities, telephone, insurance premiums, audit & legal fees, computer software and more. These costs are allocated across the portfolio of programs. The general mix of expenses has not changed significantly year over year.





The proposed 2022 Corporate Services budget represents 3.94% of the total DNSSAB recommended budget compared to 3.76% in 2021. Per the chart below, DNSSAB continues to have the lowest corporate services costs relative to the total budget amongst all the DSSABs.⁶



Staff continue to search for cost savings throughout the organization; however, the pandemic has led to increased costs in certain areas. Explanations for the significant variances year over year are as follows:

- Increase in salaries and benefits due to the annual cost of living increase and new positions added to support the direct delivery of Paramedic Services.
- Insurance premiums continue to increase significantly due to a hard market. DNSSAB is also planning to add cyber insurance coverage.
- Increase in janitorial costs due to a higher level of cleaning required as a result of the pandemic.
- Additional information technology related expenses to modernize operations and support remote work arrangements.
- Various expenses have been centralized to Corporate Services.

⁶ Chart is organized by DNSSAB's closest comparators, left to right, based on size of organization and services provided. Seven other DSSABs had their budgets available on their website.



3.11 Board

Board Proposed Budget for 2022									
	F	orecast to YE	Budget 2021		Budget 2022		Variance to Budget		% Change
Revenues:				-		-			
Municipal levy	\$	142,920	\$	142,920	\$	143,448	\$	528	0.37%
Interest revenue		30,000		30,000		30,000		-	0.00%
Total Revenues	\$	172,920	\$	172,920	\$	173,448	\$	528	0.31%
Expenditures:									
Honorariums	\$	65,610	\$	72,440	\$	71,170	\$	(1,270)	-1.75%
Training		1,526		12,708		16,422		3,714	29.23%
Travel		-		2,740		2,740		-	0.00%
Technology		13,584		13,584		13,581		(3)	-0.02%
Professional fees		8,747		-		-		-	0.00%
General office		698		895		1,250		355	39.66%
Allocated administration costs		70,553		70,553		68,285		(2,268)	-3.21%
Total Expenditures	\$	160,718	\$	172,920	\$	173,448	\$	528	0.31%
Surplus (Deficit)	\$	12,202	\$	-	\$	-	\$	-	0.00%

In 2022, the Board budget has increased year over year by \$528 or 0.31%. There are no significant changes year over year. Honorariums are adjusted to reflect actual attendance levels and annual rate increases. Annual honoraria rate increases continue to be tied to the consumer price index for a fair and transparent process. Honorariums are also based on attendance to reflect the respective contributions of Board members.



3.12 Summary

The 2022 proposed budget presents a municipal levy increase of \$802,620 (3.84%) with an overall increase in the budget from \$76,529,102 in 2021 to \$82,074,581 in 2022.

DISTRICT OF NIPISSING SOCIAL SERVICES ADMINISTRATION BOARD 2022 BUDGET SUMMARY

	2021	2021	2022	Increase	2021	2022	Increase	
	Forecast to Year End	Budget	Budget	(Decrease)	Municipal Share of Budget	Municipal Share of Budget	(Decrease)	%
Employment and Social Services	14,604,973	19,454,625	19,671,456	216,831	267,444	249,064	(18,380)	(6.87%)
Housing Services	20,549,797	18,390,109	21,026,148	2,636,039	8,315,291	8,674,039	358,748	4.31%
Children's Services	14,118,598	15,338,279	16,142,477	804,198	1,493,189	1,493,189	-	0.00%
Paramedic Services	11,655,168	11,603,004	12,155,392	552,388	5,893,104	6,149,040	255,936	4.34%
Community Paramedicine	1,011,454	-	999,963	999,963	-	-	-	0.00%
Program Delivery & Corporate Services	10,946,772	11,423,085	11,759,145	336,060	4,619,028	4,825,344	206,316	4.47%
Healthy Communities Fund	300,000	300,000	300,000	-	300,000	300,000	-	0.00%
Gateway Hub	-	20,000	20,000	-	20,000	20,000	-	0.00%
Total	73,186,762	76,529,102	82,074,581	5,545,479	20,908,056	21,710,676	802,620	
		% Increase (Decrease)		7.25%	% Increase	3.84%		
2022 Provincial/Federal Share	56,232,767		68.51%					
2022 Municipal Share	21,710,676		26.45%					
2022 Repayments & Other Income	3,131,175	3.82%						
2021 Apportionment	20,908,056		27.32%					

The budget maintains services at the 2021 level with the addition of service enhancements that the Board approved in 2021 including expansion of the Gateway House and direct delivery of Paramedic Services.



4 2023 Outlook

4.1 Ontario Works Program Delivery and Employment Assistance Funding

Details are limited for 2023, but MCCSS is moving forward with modernization changes to OW, including centralized intake and employment services transformation. In September of 2019, MCCSS communicated to OW offices that they should expect reductions to their 2021 funding allocations as a result of modernization changes. This reduction was rumored to be 22%, but this has not been confirmed. Modernization initiatives have been slowed due to the pandemic, delaying the expected funding reduction until 2023. It is too early to provide an estimate on this impact as there will be programming changes attached to this funding reduction.

4.2 Children's Services

After 2022, the phased in funding changes that the EDU announced in 2019 will be complete. There is no further announced changes to the Children's Services funding formula. Therefore, no significant changes are expected to the base provincial funding.

The Ontario and Federal governments continue to negotiate the National Early Learning and Child Care Plan. Nine other provinces and territories have already signed this deal that would reduce child care fees by half in 2022 and work towards \$10/day fees by 2026. When/if this program moves forward in Ontario, it is expected to be 100% federally/provincially funded and therefore should not affect the levy.

4.3 Housing Services

Housing Services will see reductions in funding associated with social housing legacy programs in 2023. Provincial and federal funding for social housing will see a year over year reduction of \$99,677 or 3.57%. This is a direct result of four social housing projects reaching the end of their operating agreements throughout 2022. COCHI funding will be utilized where necessary to transition expired projects to a more sustainable operational model and mitigate municipal levy increases. Although COCHI was originally announced to be funded over 10 years, allocations have only been confirmed to March 31, 2023 to date. Other than the legacy social housing funding allocations that are known until they end in 2029, no other funding allocations beyond March 31, 2023 have been confirmed.

In October 2021, the Board approved the construction of an additional 25 transitional housing units (Gateway House Phase 3) to be completed by March 31, 2023, that will be staffed 24/7. The goal of this project is to be a high support alternative to the temporary low barrier emergency shelter that is currently located in portables on the Gateway House site. There is currently no provincial or federal operating funding available to fund this project. Therefore, without any new funding announcements, this project would need to be funded by the levy. This could result in an estimated municipal levy increase of approximately 11.51% in 2023.

4.4 Paramedic Services

The MOH continues to announce growth rates to funding on a one-year basis. At this time, it is unknown what to expect for funding for 2023, but there is potential for further funding changes.



Town of Bradford West Gwillimbury 100 Dissette St., Unit 4 P.O. Box 100, Bradford, Ontario, L3Z 2A7

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www.townofbwg.com

December 22, 2021

VIA EMAIL

Honourable Doug Ford, Premier of Ontario Legislative Building Queen's Park Toronto, ON M7A 1A1

Dear Honourable Doug Ford,

Re: Motion Against Quebec's Bill 21

At its Regular Meeting of Council held on December 21st, 2021, the Town of Bradford West Gwillimbury Council approved the following resolution regarding the Province of Quebec's Bill 21.

Resolution 2021-424 Scott/Sandhu

WHEREAS Quebec's Bill 21 unfairly discriminates against public-sector workers by directly infringing on their freedom of religion and freedom of expression rights as enshrined into law by the Canadian Charter of Rights and Freedoms;

WHEREAS Bradford West Gwillimbury is a growing community that is proud of its diversity and diligently working to tear down barriers, advance anti-racism work and foster an inclusive community;

WHEREAS municipalities across Ontario are passing motions condemning Bill 21;

AND WHEREAS the Ontario Legislature unanimously passed a motion in 2019 stating: "Ontario and its government shall oppose any law that would seek to restrict or limit the religious freedoms of our citizens; and, that Ontario's Legislature affirms that we value our diversity and assert that we shall promote and protect free expression and the rights of religious minorities, consistent with the Charter of Rights and Freedoms";

THEREFORE BE IT RESOLVED that the Town of Bradford West Gwillimbury Council declares its opposition to Bill 21 and supports efforts to see this discriminatory law overturned; and

THAT a copy of this resolution be forwarded to the Honourable Doug Ford, Premier of Ontario, the Honourable Francois Legault, Premier of Quebec, the Honourable Caroline Mulroney, MPP York-Simcoe, Scot Davidson, MP York-Simcoe, the Association of Municipalities of Ontario, and all other municipalities in Ontario. CARRIED.

Thank you for your consideration of this request.

Regards,

Mara Repolds

Tara Reynolds Deputy Clerk, Town of Bradford West Gwillimbury (905) 775-5366 Ext 1104 treynolds@townofbwg.com

CC: Hon. Francois Legault, Premier of Quebec Hon. Caroline Mulroney, MPP York-Simcoe Scot Davidson, MP York-Simcoe The Association of Municipalities of Ontario All Municipalities in Ontario Hello,

I am writing to provide you information on the Ministry of the Environment, Conservation and Parks' ongoing efforts to modernize Ontario's environmental assessment program. On July 5, 2021, the ministry posted a proposal to update the environmental assessment requirements for establishing electricity transmission line projects. I am writing to you today to let you know that these changes have been approved.

The changes to the environmental assessment requirements for critical transmission infrastructure to support expanded access to lower carbon energy sources from Ontario's electricity grid, promote regional economic development and shorten-times for building critical infrastructure projects across the province.

The amendments to the Class Environmental Assessment for Minor Transmission Facilities will come into effect on January 1, 2022. They will allow more projects to follow the streamlined class environmental assessment process instead of needing to complete an individual/comprehensive environmental assessment. It will update thresholds for individual/comprehensive environmental assessments for transmission line projects that align with the designation threshold under federal environmental assessment laws for new international electrical transmission lines. Accordingly, the planning, design and constructing of the following types of transmission line projects will be subject to the Class Environmental Assessment for Minor Transmission Facilities:

- Transmission lines that are capable of operating at a nominal voltage of 115 kV or more but less than 345 kV, and are more than 2 km in length.
- Transmission lines that are capable of operating at a nominal voltage of 345 kV or more but less than 500 kV, and are more than 2 km but less than 75 km in length.

Transmission lines 75 km or more in length and 345 kV or greater in voltage are required to complete an individual environmental assessment.

Details of the decision are available on the Environmental Registry of Ontario here: <u>https://ero.ontario.ca/notice/019-3937.</u>

More information our other efforts to modernize the environmental assessment program can also be found here: <u>https://www.ontario.ca/page/modernizing-ontarios-environmental-assessment-program.</u>

We are committed to keeping you apprised about the environmental assessment modernization and working with you to build a strong environmental assessment program for Ontario. We value your perspectives on the environmental assessment program.

Sincerely,

Annamaria Cross Director, Environmental Assessment Modernization Ministry of the Environment, Conservation and Parks Greetings,

On October 7, 2021, the ministry wrote to you to about a minor amendment that was being proposed to the *Environmental Assessment Act* to support the ministry's environmental assessment modernization initiative. I am writing to you today to let you know the change has been approved and took effect on December 2, 2021.

The *Environmental Assessment Act* already included the authority to amend a class environmental assessment by Minister's amendment or by regulation. The change to the Act makes it clearer that the authority includes changing the types of projects that can follow a class environmental assessment process. All comments and feedback received were considered in making a decision on this proposal.

We are committed to seeking input from Indigenous communities, the public and other stakeholders before making a change to a class environmental assessment to allow additional project types to begin following that process. In the event the authority is used to change the types of projects that are subject to a class environmental assessment process, that proposed change would be consulted on.

Projects that follow a class environmental assessment process will still require:

- consultation with Indigenous communities, the public and other stakeholders;
- assessment of environmental impacts;
- development of mitigation measures; and
- documentation of the findings in a report.

Details of the decision are available on the Environmental Registry of Ontario here: <u>https://ero.ontario.ca/notice/019-3937.</u>

We will be in touch as we continue to modernize environmental assessment in Ontario.

Please do not hesitate to contact me at <u>EAmodernization.mecp@ontario.ca</u> with any questions you may have at any time.

Sincerely,

Annamaria Cross Director, Environmental Assessment Modernization Ministry of the Environment, Conservation and Parks



House of Commons Chambre des communes CANADA

> Room 339-5, West Block Ottawa, Ontario K1A 0A6 Tel.: 613-995-6255 Fax.: 613-996-7993

375 Main Street West North Bay, Ontario P1B 2T9 Tel.: 705-474-3700 Fax.: 705-474-6964

112 Whitewood Ave. West Temiskaming Shores, Ontario POJ 1P0 Tel.: 705-647-6262 Fax.: 705-647-6299

Anthony.Rota@parl.gc.ca

Hon. Anthony Rota

Member of Parliament / Député Nipissing-Timiskaming

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Canada Summer Jobs 2022

Employers can now apply for funding to hire a young Canadian this summer

Canada Summer Jobs 2022 is officially launched!

CSJ is a Government of Canada program that strives to help youth (15–30 years of age) obtain their first summer work experience. This year, the program is aiming to create up to 100,000 full-time summer jobs for young people – this is 40% more than pre-pandemic targets.

This program is a massive win-win situation for local businesses and youth. Public and private sector employers will be reimbursed for up to 50% of Ontario minimum wage, and not-for-profit employers will be fully reimbursed for Ontario minimum wage. At the same time, young people in Nipissing-Timiskaming will gain experience they need and make money at the same time.

This year, employers across Canada are invited to submit applications that complement this year's national priorities. The priorities focus on supporting employers that intend to hire youth who have not completed high school or are not currently enrolled in an education or training program, as well as youth from under-represented groups, which includes Black, Indigenous and racialized young people, and those living with disabilities. Small businesses and not-for-profit organizations that self-report as having leadership from groups that are underrepresented in the labour market will also be supported.

In Nipissing-Timiskaming it also supports our local priorities which focus on:

- Projects supporting local and regional tourism development
- Projects in Agricultural, forestry, fishing and hunting
- Projects supporting the skilled trades
- Support for projects in the arts, entertainment and recreation
- Projects supporting small businesses

The CSJ program can do so much for our community. I strongly encourage Nipissing-Timiskaming's employers to submit their applications electronically via either the <u>online fillable application</u> or the <u>Grants and</u> <u>Contributions Online Service</u> as soon as possible.

Not-for-profit organizations, public-sector employers and private-sector businesses in Nipissing-Timiskaming with 50 or fewer full-time employees will have until January 25, 2022 to apply for funding to hire a young person to work over the summer.

For more information on CSJ, including the eligibility criteria and application guide, visit <u>www.canada.ca/canadasummerjobs</u>, a Service Canada Office or by calling 1-800-935-5555.



House of Commons Chambre des communes CANADA

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Hon. Anthony Rota

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Canada Summer Jobs 2022

I am pleased to inform you that the 2022 Canada Summer Jobs (CSJ) funding application period is now officially launched. Not-for-profit organizations, public sector employers and private sector businesses with 50 or fewer full-time employees can now apply for funding to hire young Canadians in Nipissing-Timiskaming next summer. Applications must be submitted by January 25, 2022.

Interested employers can submit their application using the <u>online fillable</u> form or by creating an account on the secure <u>Grants and Contributions Online Services</u> portal. The online form is the fastest way for employers to submit an application with having to create an account.

I am committed to supporting employers like you so that you can offer young people in our region quality job opportunities. CSJ can help you create full-time positions for youth aged 15 to 30 during the summer. This will help strengthen the local economy of your community.

Helping young people find valuable job experiences helps our businesses and notfor-profit organizations thrive. In Nipissing-Timiskaming, it also supports our local priorities, which are focused on:

- Projects supporting local and regional tourism development
- · Projects in Agricultural, forestry, fishing, and hunting
- Projects supporting the skilled trades
- Support for projects in the arts, entertainment, and recreation
- Projects supporting small businesses

Complementing local priorities, the national priorities aim to ensure that young people who face barriers are given equitable opportunities for work next summer.

CSJ 2022 will focus on supporting the hiring of youth who are early leavers of high school or who are not in employment, education or training, as well as the recruitment of Black youth, Indigenous youth, other racialized youth and youth living with disabilities.

The CSJ program will also prioritize small businesses and not-for-profit organizations that self-report as having leadership from groups that are under-represented in the labour market.

As a businessperson, you know the importance of a first job when it comes to acquiring professional skills. By participating in CSJ, you will be helping young people in your community to develop the confidence and the skills needed to succeed in the labour market, while also meeting the needs of your organization. For more information about the Canada Summer Jobs program, including the eligibility criteria and the Applicant Guide, go to <u>Canada.ca/canadasummerjobs</u>, visit a Service Canada office or call 1-800-935-5555.

Sincerely,

Anthony Rota

Member of Parliament for Nipissing-Timiskaming



Community Services

Legislative Services

December 14, 2021 File #120203 Sent via email: premier@ontario.ca

The Honourable Doug Ford, Premier of Ontario Legislative Building Queen's Park Toronto, ON M7A 1A1

Honourable and Dear Sir:

Re: City of St. Catharines' Resolution - National Childcare Program

Please be advised the Municipal Council of the Town of Fort Erie at its meeting of December 13. 2021 received and supported correspondence from the City of St. Catharines dated December 1, 2021 regarding the National Childcare Program.

Attached please find a copy of the City of St. Catharines' correspondence dated December 1, 2021

Thank you for your attention to this matter.

Yours very truly,

Scher

Carol Schofield, Dipl.M.A. Manager, Legislative Services/Clerk cschofield@forterie.ca CS:dlk Attach Doug Ball, Executive Director, Ontario Municipal Social Services Association dball@omssa.com CC: Jeff Burch, MPP, Niagara Centre jburch-qp@ndp.on.ca Sam Oosterhoff, MPP, Niagara West sam.oosterhoff@pc.ola.org Jennifer Stevens, MPP, St. Catharines JStevens-co@ndp.on.ca Wayne Gates, MPP, Niagara Falls wgates-co@ndp.on.ca **Ontario Municipalities** Association of Municipalities of Ontario amo@amo.on.ca

Mailing Address:

The Corporation of the Town of Fort Erie 1 Municipal Centre Drive, Fort Erie ON L2A 2S6 Office Hours 8:30 a.m. to 5:00 p.m. Phone: (905) 871-1600 FAX: (905) 871-4022

Web-site: www.forterie.ca



December 1, 2021

The Honourable Doug Ford, M.P.P. Premier of Ontario Legislative Building Queen's Park Toronto, ON M7A 1A1

Sent via email: premier@ontario.ca

Re: National Childcare Program Our Files:

Dear Premier Ford,

At its meeting held on November 15, 2021, St. Catharines City Council approved the following motion:

"WHEREAS the province of Ontario has the most expensive childcare in the country, presenting a financial hardship for many families and a barrier for women's full economic participation; and

WHEREAS the \$34 billion early learning and childcare spending commitment announced this year by the federal government will bring transformative change to childcare by lowering parent fees and expanding the supply of regulated not-for-profit and public childcare in this country; and

WHEREAS the federal government has already reached childcare agreements with BC, Nova Scotia, Manitoba, Saskatchewan, Yukon Territory, PEI, Newfoundland and Labrador and Quebec; and

WHEREAS the provisions of each agreement vary to some degree, but the majority of the jurisdictions have agreed to use the federal funds to:

(a) lower parent fees by 50 per cent by the end of 2022 and to \$10 a day by 2025-26 or sooner;

(b) improve the wages and working conditions of early childhood educators, and (c) publicly fund the expansion of not-profit and public childcare;

THEREFORE BE IT RESOLVED that the City of St. Catharines request that the provincial government take the necessary steps to work with the federal government on

PO Box 3012, 50 Church St., St. Catharines, ON L2R 7C2 Tel: 905.688.5600 | TTY: 905.688.4889 | www.stcatharines.ca



a bilateral agreement to ensure the new national child care program be made available to Ontarians, and that it focuses on increased access, affordability, quality and responsiveness, all of which are essential to the COVID-19 pandemic response; and

BE IT FURTHER RESOLVED that staff actively monitor federal developments and engage in provincial and regional discussions; and

BE IT FURTHER RESOLVED that City Council request the City Clerk circulate Council's decision to other municipalities in Ontario, the Ontario Municipal Social Services Association and the Association of Municipalities of Ontario."

If you have any questions, please contact the Office of the City Clerk at extension 1524.

underly

Bonnie Nistico-Dunk, City Clerk Legal and Clerks Services, Office of the City Clerk :mb

cc: Niagara Area MPPs Ontario Municipal Social Services Association Ontario Municipalities Association of Municipalities of Ontario, amo@amo.on.ca



THE CORPORATION OF THE CITY OF SARNIA City Clerk's Department

255 Christina Street N. PO Box 3018 Sarnia ON Canada N7T 7N2 519-332-0330 (phone) 519-332-3995 (fax) 519-332-2664 (TTY) www.sarnia.ca clerks@sarnia.ca

December 16, 2021

The Right Honourable Justin Trudeau Prime Minister of Canada House of Commons 80 Wellington Street Ottawa, ON K1A 0A2 The Honourable Doug Ford Premier of Ontario Legislative Building Queen's Park Toronto, ON M7A 1A1

RE: "Catch and Release" Justice

At its meeting held on December 13, 2021, Sarnia City Council adopted the following resolution with respect to "Catch and Release Justice":

That the City of Sarnia send a letter to the Federal and Provincial Governments requesting meaningful improvements to the current state of "catch and release" justice in the Ontario legal system. Police Services across Ontario are exhausting precious time and resources having to manage the repeated arrests of the same offenders, which in turn, is impacting their morale, and ultimately law abiding citizens who are paying the often significant financial and emotional toll of this broken system. This resolution should also be sent to other Municipalities throughout Ontario for their endorsement consideration; and

That the request also be referred to the Sarnia Police Services Board and be presented via AMO delegations for endorsement consideration.

Your consideration of this matter is respectfully requested.

Yours sincerely,

Amy Burkhart City Clerk

Cc: Bob Bailey, MPP Marylyn Gladu, MP All Ontario Municipalities



REGULAR COUNCIL MEETING HELD December 14th, 2021

2021-372

Moved by Councillor Champagne Seconded by Councillor Kelly

THAT Council for the Municipality of East Ferris support resolution No. 2021-268 from the Municipality of Calvin from their meeting held November 9th, 2021 regarding the Weighted Assessment.

Carried Mayor Rochefort

CERTIFIED to be a true copy of Resolution No. 2021-372 passed by the Council of the Municipality of East Ferris on the 14th day of December, 2021.

Monica L. Hawkins Monica L. Hawkins, AMCT Clerk



T: 705-752-2740 E: municipality@eastferris.ca 390 Hwy 94, Corbeil, ON. P0H 1K0

Ministry of Municipal Affairs and Housing

Ministère des Affaires Municipales et du Logement

Office of the Deputy Minister

777 Bay Street, 17th Floor Toronto ON M7A 2J3 Tel.: 416 585-7100 777, rue Bay, 17^e étage Toronto ON M7A 2J3 Tél. : 416 585-7100

Bureau du sous-ministre



December 22, 2021

MEMORANDUM TO:	Municipal Chief Administrative Officers and Clerks
SUBJECT:	Extension of Emergency Orders and Provincial Response to the Omicron Variant

I am writing to you today about the Ontario government's ongoing work to protect Ontarians in the fight against COVID-19, including the rapidly spreading Omicron variant, and to ask you to consider any additional support that can be provided to help your local public health unit maximize vaccinations to protect the most vulnerable and all Ontarians. While cases were always expected to rise, the increased transmissibility of the Omicron variant is requiring rapid adjustments to a changing situation and could put additional strain on Ontario's hospital capacity.

Vaccinations

To protect Ontario's progress in the fight against COVID-19, the Ontario government is rapidly accelerating its booster dose rollout by expanding eligibility to all individuals aged 18 and over, as well as shortening the interval to three months following an individual's second dose beginning Monday, December 20, 2021.

Public health units are at the forefront of this critical effort and municipalities can play a key role in supporting stretched public health resources. Public health units will need facilities to deliver vaccination clinics, including municipally-run facilities, and human resources in areas such as clinic management, operations and logistics, project management, data entry, and customer service.

I know that our public health units have valued your collaboration in this fight so far and I know many of you will have reached out already to your local Medical Officer of Health to offer your continued partnership in maximizing the delivery of critical vaccinations that will keep Ontarians safe and the economy open.

To enhance requirements related to proof of vaccination, the Ontario government also announced on December 10, 2021 a suite of new measures related to:

- Delaying the <u>lifting of proof of vaccination requirements</u> beyond January 17, 2022, aligned with the reopening plan that stipulated that doing so was contingent on the absence of concerning trends.
- Effective January 4, 2022, requiring the use of the enhanced vaccine certificate with QR code and the Verify Ontario app in settings where proof of vaccination is required. The QR code can be used digitally or by printing a paper copy. Individuals can download their enhanced certificate with QR code by visiting <u>https://covid-19.ontario.ca/book-vaccine/</u>.
- Strengthening the verification process for medical exemptions and clinical trial exemptions by requiring a certificate with a QR code. Organizations and businesses that are under the provincial proof-of-vaccination system will be advised to no longer accept physician notes as of January 10, 2022.
- Effective December 20, 2021, requiring proof of vaccination for youth aged 12 to 17 years participating in organized sports at recreational facilities.

Public Health Measures

As you may know, the Government has extended all emergency orders under the *Reopening Ontario (A Flexible Response to COVID-19) Act, 2020* (ROA) until March 28, 2022. As the province continues to respond to the COVID-19 pandemic, these extensions provide the government with the necessary flexibility to address the ongoing risks and effects of the COVID-19 pandemic and ensure important public health and workplace safety measures remain in place.

The Omicron variant has led to new challenges in Ontario's response to managing the COVID-19 pandemic. In consultation with the Chief Medical Officer of Health, the government has approved amendments to <u>O. Reg. 364/20: Rules for Areas at Step 3</u> and at the Roadmap Exit Step, which came into effect on Sunday, December 19th.

In addition, effective December 19, 2021, to mitigate COVID-19 transmission that can occur at social gatherings, **the province is also reducing social gathering limits from 25 people to 10 people indoors, and outdoor gatherings are being reduced from 100 people to 25.** Social gatherings associated with weddings, funerals and religious services, rites or ceremonies are subject to these limits.

For further details, please see O.R. 364/20 as amended (<u>https://www.ontario.ca/laws/regulation/200364</u>).

Local Medical Officers of Health continue to have the ability to issue advice, recommendations or letters of instruction as well as Section 22 orders under the Health Protection and Promotion Act, and municipalities may enact by-laws, to target specific transmission risks in the community.

Compliance and Enforcement

As a reminder, for offences under the Reopening Ontario Act (ROA), police and other provincial offences officers, including First Nation Constables, special constables, and municipal by-law officers, have discretion to either issue tickets to individuals for set fine amounts or issue a summons under Part I of the Provincial Offences Act (POA) or to proceed under Part III of the POA by laying an information.

The ministry recognizes that municipalities have been a key partner in the defence against this virus through the coordinated compliance and enforcement activities in an effort to reduce the presence of COVID-19 in our communities. The Ontario government is continuing to help workplaces stay safe and stay open by carrying out COVID-19 safety campaigns. These campaigns are developed in consultation with local public health units, and bylaw enforcement departments, and support Ontario's *Plan to Safely Reopen Ontario*.

The campaigns include visits to workplaces that present heightened risk factors for potential transmission of COVID-19, including restaurants and banquet halls, gyms and fitness centres, personal care services, meeting and event spaces, mall-based retail, cinemas and performing arts centres. We so appreciate the collaboration of our municipal partners closely with provincial enforcement officers and public health officers to coordinate enforcement activities in your communities. If you are interested in having a provincial team support local compliance and enforcement activities in your community, please contact William (BJ) Alvey, Manager and Executive Advisor of Regulatory Compliance Ontario by email at: <u>William.BJ.Alvey@ontario.ca</u> or by phone at 905-572-7648.

Thank you for your support and for joining our shared commitment to work together to protect the health and well-being of Ontarians.

Sincerely,

K. Manf.f.

Kate Manson-Smith Deputy Minister

Good Afternoon,

We are writing to let you know that the Health Unit's budget is delayed this year. It will be presented to the Board of Health at their January meeting and the resulting levy notices will be sent to you during February. In the meantime, we request that you please pay the same monthly installment as in December 2021 for January and February 2022. When the new payment schedule is distributed we will spread any changes out over the remaining months.

It is also important to remember that the province has pre-approved municipal mitigation funding (to cover the changes to cost-sharing announce in 2019) for 2022.

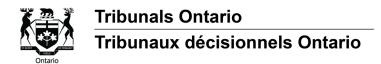
If you have any questions, please email Isabel Churcher, Executive Director, Finance at <u>Isabel.churcher@healthunit.ca</u> or call 707-499-6016.

We wish you all a Safe and Happy Holiday Season!

Jsabel

Isabel Churcher, BBA, CPA CA; Executive Director, Finance North Bay Parry Sound District Health Unit 345 Oak Street West | North Bay, Ontario P1B 2T2 | Canada ☎ 705.474.1400 ext. 5381 | 1.800.563.2808 | Cell 705.499.6016 ⊠ isabel.churcher@healthunit.ca ⑦ myhealthunit.ca Facebook | Twitter | YouTube^{CA}

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MEMORANDUM

TO: ARB Stakeholders
FROM: Ken Bednarek, Association Chair and Kelly Triantafilou, Registrar
DATE: December 9, 2021
SUBJECT: Tribunals Ontario Portal Launched

Tribunals Ontario continues to put users first as part of our ongoing mission to enhance service delivery and improve access to justice.

We are pleased to announce that the <u>Ministry of the Attorney General's Justice Accelerated</u> <u>Strategy</u> has enabled the launch of <u>Tribunals Ontario Portal</u> - a new case management system that will transform how users engage with tribunals. It will streamline the dispute resolution process by allowing applications to be filed, processed and scheduled online.

The Landlord and Tenant Board (LTB) is the first of Tribunals Ontario's boards and commissions to implement the new system.

Among the features available, parties will be able to:

- Submit applications with simple and easy to use online forms
- Pay application fees on the portal
- Upload evidence directly to the portal
- View and exchange documents with other parties
- View their file and status of their application(s) online
- Receive decisions electronically
- Use the dispute resolution tool to communicate with other parties or ask for assistance from a LTB Dispute Resolution Officer to try to reach an agreement

Once fully implemented, the Tribunals Ontario Portal will help reduce delays, enhance user experience, and encourage resolution of disputes before the hearing. It will also significantly modernize operations across all our tribunals and standardize many aspects of case management and reporting, supporting a consistent user experience for all those who access Tribunals Ontario's services.

We will be expanding the Tribunals Ontario Portal to our other tribunals over the next three years and we look forward to sharing with you our plans in that regard in the near future.

Sincerely,

Ken Bednarek Associate Chair Kelly Triantafilou Registrar